Quality Policy

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YFS Ltd is a not-for-profit organisation that delivers a range of services to the people of Logan and

surrounds. We cater to people who are disadvantaged, vulnerable and who aspire to build their

own community participation and independence. We also support the community outside of our

funding responsibilities via YFS social enterprises.

The organisation has developed, implemented and continues to improve an accredited Quality

Management System (QMS) in accordance with the ISO 9001 standard. The quality policy, quality

manual, policies and procedures establish a framework to achieve the desired quality objectives

through planning, implementing, controlling, and continuously improving our systems and

processes.

Furthermore YFS extends its commitment to the community by adopting an integrated approach

to the Quality Management System which in addition to ISO 9001 complies with both the Human

Services Quality Standards, and National Association of Community Legal Centres (NACLC)

Accreditation.