

OUR STORIES, OUR STRENGTH



Impact Report
2024-25



Welcome

Embedded in Logan, YFS is a community services organisation that has been backing people to thrive for 40 years. Drawing on the experiences of the people we support and evidence of what works, we provide holistic services that help clients overcome adversity, build independence, and achieve their potential.

Our programs and services help people experiencing housing, parenting, safety, employment, financial, and legal challenges overcome barriers and live happy and healthy lives, in their community.



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YFS respectfully acknowledges Aboriginal and Torres Strait Islander people as Australia's first peoples and the traditional owners/custodians of the land on which we meet and work. We recognise the important role they have within community and country, and we pay our respects to the Elders of this land past and present.

YFS recognises and welcomes the diversity of sexual orientations, sex and gender identities of people in our community and honours the dignity and pride of those who identify as Lesbian, Gay, Bisexual, Transgender, Queer, Intersex, Asexual, Sistergirl and Brotherboy, and others of diverse genders and sexualities.

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A message from the CEO and Chair

June 2025 marked 40 years since YFS’ first AGM and we celebrated by wrapping up our ‘Stories of YFS’ campaign, which acknowledged clients, staff, partners and founders who all contributed to YFS’ impact over the past four decades.

As such, it seems fitting that the theme for this year’s Impact Report, **‘Our stories, our strength’**, continues to honour the steadfastness and courage of our clients and staff, especially as demand for our services continues to increase within the community.

With additional funding across all service areas, 2024 -25 provided many opportunities for growth – in services, like Parent Pathways’ expansion across ten locations in Logan – and in our organisational strength, as we invested in new systems and outfitted new premises in Jimboomba, Wembley Road, Duke Street, and Meadowbrook (Substation33’s new home).

This year our services supported 9,000 people: a 20% increase on the prior year. In any given week, our staff record over 4,700 client engagements, including direct support, advocacy, and attempts to contact. At the end of service, 73% were living in stable housing, 75% were financially secure, and 89% felt somewhat or very safe. In addition, services equipped

clients with the skills and connections to manage future adversities. Clients reported having a lot (70%) or a little more coping skills (30%) and informal (74%) or formal (86%) supports that they can rely on when needed. Whilst our clients’ outcomes remain positive and our services are meeting their immediate needs, the sustained pressure of increased cost of living is having an impact.

Helping ensure our clients remain well supported by investing in our staff has also been a focus throughout 2024 -25. This led us to develop an Employee Value Proposition with new staff benefits, including employer paid parental leave and a leadership development program.

We also strengthened partnerships for transformative projects like Jiindii Waijung, delivered with The Lady Musgrave Trust, which provides tailored support and housing for young mothers and their children impacted by domestic and family violence.

In March 2025, our Outreach and Substation33 teams were instrumental in supporting the community during Ex-tropical Cyclone Alfred, helping people sleeping rough stay safe and alerting residents and councils to flooded roads across South-East Queensland and northern New South Wales.



Looking forward, we are refocusing our efforts on integrated services, advocacy for more affordable housing options in Logan, and new employment opportunities through Substation33 – to support our residents to live, work, and thrive in the community they call home, despite challenges of affordability and gentrification.

Our work wouldn’t be possible without our donors, funders, and supporters. In particular, we acknowledge the Queensland and Australian governments, whose uplift in funding has been vital in enabling us to reach more people and expand our impact across the community. Thank you for your continued generosity and support.

We also thank our partners, Board directors, volunteers, staff and the wonderful community we work with. It is a privilege walking beside you and we look forward to our next 40 years.

Christopher John
Chief Executive Officer

Philip Beresford
Board Chair

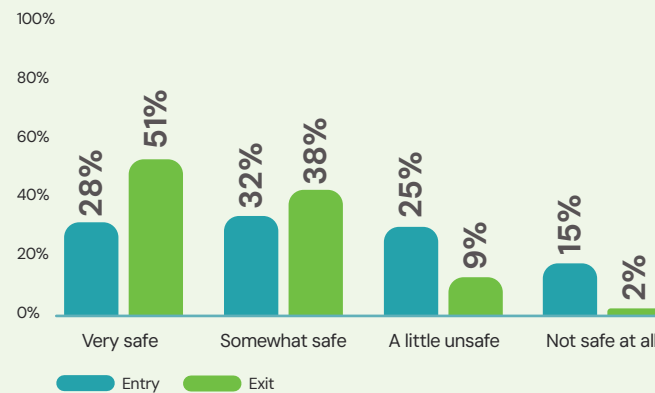
Our impact

Safety

89%

of people felt somewhat or very safe at the end of service, compared to 60% on entry

Safety perceptions



Wellbeing

72%

of young people improved their wellbeing

Financial resilience

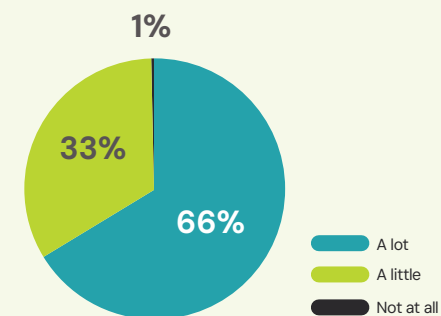
75%

of clients were financially secure at the end of service, compared to 29% at the beginning of service

Hope

99%

of people felt a lot (66%) or a little (33%) more hopeful at the end of service



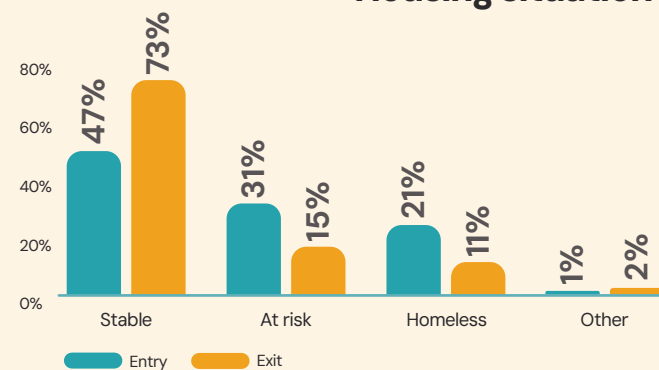
Hope for the future

Housing

73%

of people were living in stable housing at the end of service

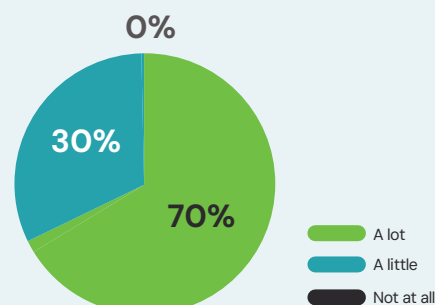
Housing situation



Knowledge and skills

70%

of clients felt they had a lot better coping skills at the end of service



Coping skills

Education and employment

83%

of job seekers improved their work skills

Connections

74%

of clients had informal supports such as family or friends in place

At the end of service:

86%

of clients had formal supports such as services in place

Our clients

The people we support come from diverse backgrounds and circumstances, bringing YFS opportunities to connect and journey with a wide breadth of our community.

16%
First Nations

8%
culturally and linguistically diverse

27%
young people

53%
of clients presented homeless or at risk of homelessness

71%
of clients experienced financial difficulties when seeking support

47%
of young people exiting care presented with mental health concerns

46%
of families experienced domestic and family violence

67%
of clients supported by our specialist homelessness services experienced housing affordability stress

39%
of households supported by our specialist homelessness services included children

74%
of financial wellbeing clients were reliant on government payments or had nil income



Reconciliation and RAP

For 40 years, YFS has worked alongside First Nations peoples in Logan and its surrounds, building meaningful and lasting relationships. And as YFS has grown, so too has our determination to build strong and effective reconciliation frameworks – both internally and through our service delivery.

The past financial year has seen steady progress against our Stretch RAP (Reconciliation Action Plan) pillars, with a renewed emphasis on relationships as we explored our impact and history with First Nations community through our 'Stories of YFS' campaign.

Relationships that foster understanding

Our close partnership with the Logan District Aboriginal and Torres Strait Islanders Corporation For Elders (Logan Elders) continued this year, including heavy involvement in NAIDOC planning and regular morning teas.

Through our services based in Jimboomba and the Scenic Rim, we have been developing close connections with the Traditional Mununjali Aboriginal Elders Group. During 2024-25 they supported our 40th birthday celebration in Jimboomba, as well as the Beaudesert Candlelight Vigil and March Against Domestic and Family Violence. We greatly value their guidance and input and are looking forward to deepening our relationships moving forward.

During National Reconciliation Week, we also hosted yarning circles in Jimboomba and Slacks Creek, discussing our ongoing commitment to reconciliation and everyday allyship with First Nations peoples.

Embedding respect in our organisation

Over the past financial year, YFS' First Nations Staff Business Group has been established. As it develops, this initiative will provide a forum for trusted advice, advocacy, and a collective voice for matters relating to Aboriginal and Torres Strait Islander staff and community, as well as contributing to strategic decisions and helping ensure cultural safety.

OUR STORIES

Logan Elders

YFS is indebted to many First Nations supporters, like Logan District Aboriginal and Torres Strait Islander Corporation of Elders and Gunya Meta, and has a rich and varied partnership with these organisations. Together they have developed the Burrabilly program, supported the Logan Elders' NAIDOC celebrations, campaigned on many joint advocacy projects, and developed YFS' First Nations Cultural Framework.



Aunty Peggy Tidyman
Logan Elders

We said that we would like our people to be able to walk into an organisation and feel welcome. And YFS was one of the first organisations to do that. And they have been doing it ever since.



Aunty Heather Castledine
Logan Elders

We wanted to keep the relationship going with YFS because it is such a vital part of the community itself.

Uncle Barry Watson
Logan Elders



It's not a handout; it's a relationship. That's what makes the difference and why I think YFS has been so successful and lasted here so long.

Aunty Faith Green
Gunya Meta



[YFS] tell us about a situation and ask how we think they should approach it. They bring us to the party and that's good. They've been doing it a lot longer than anyone, bringing Elders voices to the forefront.

Opportunities to deepen reconciliation

In April 2025, we welcomed a new Board Director, Mitchell Anderson. A proud Awabakal man, Mitchell has worked with government, private sector, and not-for-profit organisations to create meaningful opportunities for local and Indigenous communities. With Mitchell's guidance, we strive to continue enhancing employment outcomes and professional development for First Nations peoples throughout our organisation and the community.

Published in April 2025, our First Nations service outcomes review saw positive trends across clients' wellbeing outcomes. Despite the ongoing disproportionate vulnerability of First Nations peoples to risk factors, our data shows that YFS is providing culturally safe and effective services for Aboriginal and Torres Strait Islander peoples, with 7 out of 10 First Nations clients across our organisation achieving their goals.

Governance supporting reconciliation

Our RAP staff working group continues driving both our RAP and First Nations Cultural Framework commitments – and in November 2024 four members attended the National RAP Conference where they strengthened their strategic understanding of how YFS can continue pursuing reconciliation.

The RAP working group also encouraged YFS staff to participate in Reconciliation Australia's 2024 Workplace RAP Barometer. Findings from the 69 YFS staff who participated highlighted the positive impact YFS' RAP actions have had in helping increase staff knowledge about First Nations culture, developing high staff confidence working with First Nations' clients and community and fostering YFS' strong stance against prejudice.

Homelessness & housing

Over the past year, YFS’ homelessness and housing services have supported 2,710 young people, individuals and families, helping them to access services to find and sustain safe housing.

Our homelessness and housing services include a central intake for housing assistance, outreach to people sleeping rough, and intensive support to help individuals secure and maintain stable housing. Other supports include access to crisis and medium-term accommodation and emergency housing, while Home and Healthy provides psychosocial care for those with housing instability

and severe mental health challenges. Through the Logan Zero initiative, insights from real-time data support collaborations that drive systemic change.

Looking ahead, we hope to see our community’s unmet housing needs supported with co-ordinated, place-based action through integrated, wrap-around responses. We also look forward to greater investment in interim, community, and supportive housing, and funded Supported Independent Living options for young people transitioning from care.

Building a better housing system

During 2024-25, YFS’ homelessness and housing services were able to expand their support to the community with a 20% uplift in funding from the Queensland Government.

YFS also began reshaping how we address homelessness in Logan through a newly developed Housing System Framework. Grounded in Housing First principles, the framework prioritises rapid access to long-term housing and delivers flexible, person-centred support to those in need.

With over 9,500 requests for assistance annually, YFS uses streamlined entry points through our Centre-based response and Outreach services, prioritisation criteria, and standardised assessments to ensure resources are allocated effectively. Emergency and transitional housing options, combined with Outreach and Mobile Support,

help individuals and families stabilise and move toward permanent housing. To better respond to complex issues that co-occur alongside homelessness and housing stress, we’ve expanded our Integrated Housing initiative to include targeted responses for young people.

YFS also offered insights for future directions of the Queensland Government’s Immediate Housing Response crisis accommodation strategy with an article published by QUT’s Centre for Justice. *‘Help, not just a hotel room, Logan’s immediate response to homelessness,’* reiterates that continued investment in both brokerage and support services is essential, alongside a parallel commitment to expanding affordable and supportive housing.

STATISTICS

9,500 requests for homelessness and housing assistance, a 12% increase from the previous year

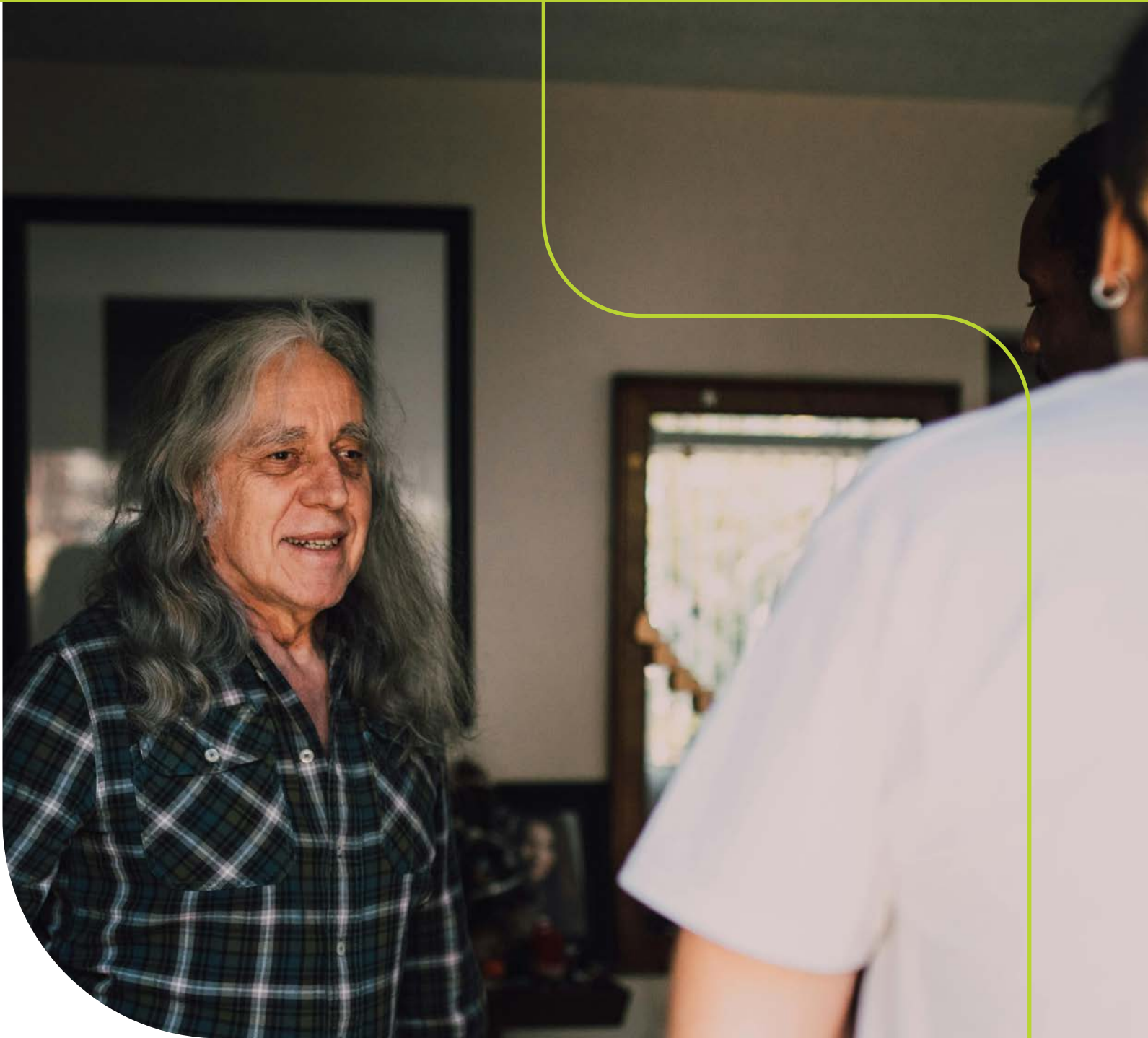
1,837 supported with information, advice and short-term case work

794 people supported through case management

OUR IMPACT

84% of homelessness support clients improved their housing situation

92% of contactable clients sustained their tenancies for more than six months post service



Supportive housing

Mobile Support – Slacks Creek

In September 2024, YFS partnered with Churches of Christ Housing Services to deliver a new social housing development in Slacks Creek. The former retirement village, purchased by the Queensland Government, was transformed into 124 social homes – providing long-term, safe and affordable housing for people in need. YFS delivers on-site mobile support to tenants, helping them successfully transition into the complex, maintain stable accommodation, and thrive in their new homes. Funded by the Department of Housing, the Slacks Creek Community Housing initiative aims to end people’s experience of housing instability.

Property and tenancy

During 2023-24, YFS purchased five properties through a generous donation from the Ellen Whitty Trust. Over the past financial year, three client families have successfully transitioned from these properties to social housing or private rentals after receiving support to develop tenancy knowledge and improve their skills to maintain a long-term home in the community.

Strategic collaborations

Logan Zero

With the transition to a shared database, collaborations between Zero Projects in Queensland have never been stronger as they continue improving understanding of the transient nature of homelessness across Brisbane, Logan and Gold Coast communities.

During 2024-25, Logan Zero members completed 500 Australian Homelessness Vulnerability Triage Tools assessments, providing invaluable data concerning people's safety, health and daily needs.

Insights into high health system usage by people sleeping rough led the team to facilitate a 'Hospital discharges into homelessness' forum in May 2025. The forum brought together 100 professionals from the health and housing sectors to workshop key next steps and form a working group to continue progress supporting people sleeping rough in Logan.

Logan Housing and Homelessness Strategy Group

Facilitated by YFS and working closely with Logan Zero, the Logan Housing and Homelessness Strategy Group brings together leaders and organisations committed to responding to systemic issues and advocating for the needs of people in the Logan community who experience housing distress, rough sleeping, and homelessness.

During 2024-25 the group identified key priorities for the region, including more appropriate housing stock, a systems-wide coordinated response, expanded homelessness services, ongoing funding increases and flexibility in resource distribution, and investment in a First Nations Housing Action Plan.

Homelessness Ministerial Advisory Council

In May 2025, YFS joined the first meeting of the Homelessness Ministerial Advisory Council, which will regularly bring together frontline service providers, community housing leaders, and State Government agencies to provide coordinated, evidence-based advice on reducing homelessness to the Minister of Housing. YFS looks forward to continue working with this group to raise awareness of the challenges in our region, to bring the voices of people experiencing homelessness to the forefront of discussions, and to help prevent vulnerable people being displaced from their communities.

Tarina

Client, Outreach,
Mobile Support – Slacks Creek

After some very difficult periods, Tarina began sleeping in a local park. She knew it was impacting on her health but couldn't find a suitable alternative.

During this period, she got to know YFS Outreach staff, who visited the park regularly, supporting residents. Over time, Tarina began building a plan for her health and security.

Keen to continue living in Logan, she applied for housing with the Slacks Creek Community Housing Initiative, and her application was successful.

Tarina has now been living in her new home for several months and is working on healing and building solid foundations for her future. It's early days, but she has noticed several positives, like better sleep and some improvements in her mental health.

YFS are like family. They're a big support to me. They care.

For Tarina, knowing she would have onsite support from YFS and not be alone in her new tenancy was vital to making the transition. And one day, Tarina would like to use her lived experience to reach out to others – the same way YFS did to her.

"[One of the YFS Outreach staff], he made a lot of impact – he always treated me right, with respect. Before I met him, I didn't trust anyone."

OUR STORIES



Cheryl

Client, Integrated Youth and Family Housing

Many difficult circumstances contributed to Cheryl leaving her home in October 2023 with a poor rental history. Unable to secure a new tenancy, Cheryl and her youngest two children spent months couch surfing and staying in friends' garages – often commuting very long distances to work and the kids' schools.

Finally, forced to use her savings to pay for accommodation at a motel, Cheryl connected with YFS through her daughter's involvement with Youthlink and the family successfully applied for a supported tenancy at one of YFS' Ellen Whitty properties.

"In the park across from my work there were a huge number of tents," says Cheryl.

"It [was] humbling, thinking what might happen."

During her next six months at the Ellen Whitty property, Cheryl was able to move out of survival mode and start making plans for the future. She found a private three-bedroom rental and with a new, well-earned reference from her Ellen Whitty tenancy, successfully applied for the property.

For Cheryl, being able to access the private rental market again means she has more options to meet her kids' specific needs – like secure outdoor spaces for a very active ten year old, or shops within walking distance where her teenage daughter can apply for a job.



Don't feel ashamed because you need help... don't give up.

Domestic & family violence

During 2024-25, YFS supported 1,503 people impacted by domestic and family violence through services including case management, children’s counselling, peer group programs, men’s behaviour change programs, and co-locating safety specialists with the Queensland Police Service through Project HERA and our Jimboomba and Beaudesert Embedded Workers.

We also worked to disrupt intergenerational violence with early intervention and preventative services including youth peer education run by R4Respect and support for young people impacted by domestic and family violence.

As well as delivering services, we continued working towards an end to gendered violence and abuse – leading awareness campaigns and evaluating our services to deliver effective and innovative supports backed by evidence.

Moving forward, we seek to expand domestic and family violence prevention programs through regionally tailored, evidence-based interventions that address service gaps and strengthen safety outcomes.

Leading change

Domestic and Family Violence Prevention Month

May 2025 marked Domestic and Family Violence Prevention Month, with this year’s theme: “Take positive action today to build a safer Queensland.” We stood alongside the communities of Jimboomba, Beaudesert, and the Scenic Rim to host the annual Candlelight Vigil, honouring those who have lost their lives to domestic and family violence.

Then on 25 May, YFS led the Scenic Rim’s March Against Domestic and Family Violence, bringing together more than 100 people to demand change and call for an end to gendered violence. Both events helped raise awareness about the pervasive and damaging nature of domestic and family violence and invited reflection and solidarity in the continued fight for change.

16 days of activism

As part of the 2024 United Nations’ annual campaign to end gender-based violence, YFS Domestic Violence Specialists delivered a presentation to Queensland Corrective Services (QCS).

The session educated QCS staff on the impacts of domestic and family violence and provided an overview of safety practice principles and standards, risk assessments, and the importance of integrated responses that prioritise victim safety and offender accountability at each point of intervention.

YFS also participated in the Domestic and Family Violence Prevention Council’s social media campaign, collaborating to create and share videos and resources to raise awareness and inspire action to end gender-based abuse.

Support through innovation

Project RITA

The 2024-25 year also saw YFS pioneering multiple early intervention initiatives to combat domestic violence, including Project RITA (Recognise and Interrupt Technology Abuse) which completed its pilot in December 2024. Working with clients and fellow organisations, the program increased participants’ skills and awareness about technology-facilitated abuse.

Men’s Counselling

Funded by Queensland Health, the Men’s Counselling pilot program engaged over 65 clients and delivered hundreds of hours of counselling. Concluding in August 2025, the program supported men in confronting underlying behaviours contributing to abuse, fostering accountability and improving emotional regulation. Transition pathways were also implemented to ensure ongoing support and sustainable outcomes.

Responsible Men internship

YFS also introduced a Men’s Behaviour Change Program Facilitator internship program with our Responsible Men’s team. An evaluation of the pilot eight-week internship demonstrated valuable learning opportunities for new entrants into the service sector, helping develop an essential workforce and further expanding YFS’ reputation as a principal voice in the domestic and family violence prevention space.

STATISTICS

1,203

women and children supported to respond and recover from domestic and family violence

300

men engaged in domestic violence behavior change programs

1,318

young people supported through peer education by R4Respect



Domestic & family violence

Partnering for impact

SOAR

In October 2024, YFS partnered with Queensland Corrective Services to deliver the Support to Overcome Abusive Relationships (SOAR) program at the Southern Queensland Correctional Centre. This trauma-informed, specialist group supports women impacted by domestic and family violence. The program helps participants increase their understanding of power and control in intimate relationships, explore experiences and impacts of violence and abuse (including how they survive, cope, respond and resist violence), develop safety plans, and enhance their access to services post release.

Break the Cycle

In November 2024, YFS and the Domestic Violence Action Centre (DVAC) partnered to deliver a new early intervention program in Logan and Ipswich. Funded by the Department of Social Services, Break the Cycle provides individual counselling, case management, and support for up to 12 months to adolescent males (aged 12-18) who are impacted by domestic, family, and sexual violence and are using violent or controlling behaviours.

Healing and Recovery

In 2024-25, YFS established the new Supporting Recovery pilot in the Scenic Rim, commissioned by the Brisbane South Primary Health Network. This pilot, run in partnership with Centre for Women & Co. and Micah Projects, provides long-term, trauma-informed case management and care coordination for people impacted by domestic, family and sexual violence and childhood sexual abuse.

Evidence-based learning

Project RITA

Our Project RITA evaluation found that 89% of victim-survivor participants improved their knowledge and awareness of technology-facilitated abuse. 93% of sector professionals also left the program feeling confident to respond to this abuse and incorporate their knowledge into safety planning. These outcomes resulted in an extension of the program into the 2025-26 financial year.



Read the
Project RITA
evaluation

Responsible Men

In November 2024, Griffith University published an independent evaluation of the Responsible Men program, finding that the program resulted in improved thinking, self-regulation, communication, and sense of responsibility for participants. It also found a significant increase in participants' partners or ex-partners' belief in their ability to achieve safety goals, resulting in a greater sense of self-determination after being supported by the Women's Advocate program.



Read the
Responsible Men
evaluation

OUR IMPACT

81% of victim-survivors were better equipped to manage safety

The Measure of Victim Empowerment Related to Safety assesses change in individual victim-survivors over time. Positive change was recorded in relation to all aspects of managing safety. Participants were equipped with the knowledge and skills to keep safe (internal tools), understanding of what services and supports are available in the community (expectations of support) and a reduction in challenges associated with keeping safe (trade-offs).

1. Reverse coded

Safety-related empowerment



OUR STORIES

Amy

Client, SHINE

Eighteen months ago, Amy was isolated and struggling after years of domestic and family violence. Experiencing extreme stress and with no local family support, she couldn't see a way forward for herself and her two young sons. A referral from Child Safety connected Amy with SHINE, marking her first meaningful link to the outside world in a long time.

The SHINE team worked strategically behind the scenes to help Amy prepare to leave safely, organising essentials like bank accounts, transport, and crisis accommodation. On the day of their escape, the team coordinated every step to ensure Amy and her sons reached emergency accommodation safely.

From there, SHINE helped Amy secure a private rental, furnish her home, install security measures, and change her number plates. They also connected her with YFS Legal and the Financial Hub to address the violence and financial control she had experienced.

Her boys are now thriving in their new home and Amy is beginning to heal.

I would recommend anyone reach out to SHINE because they will wrap you in wool and look after you. That's what it felt like, that we were cocooned – me and the boys.

Noeleen

Client, SHINE

Noeleen was contacted by SHINE after a referral from the Queensland Police Service. For a long time, friends and family members had been encouraging Noeleen to leave her husband, who was using violence. But things weren't so simple.

"People saying to get out of it, you can't live like this – words aren't enough," says Noeleen. "The situation knocks you so low.

You know they are right but you are scared of what's going to happen if you try."

When SHINE contacted Noeleen, she was immediately impressed with the domestic violence caseworker's specialist knowledge and skills as they guided the conversation.

"I was so frightened because my husband was still at home. But she [the SHINE caseworker] checked that I was safe to talk. She listened to my story and was very gentle and careful and knew how to make me feel comfortable. I needed that."

Together, SHINE and Noeleen created a plan to help Noeleen and her youngest son, also at home, find safety. They applied for a protection order, had security cameras installed at Noeleen's residence, accessed Queensland's escaping violence payment, and organised counselling.

Today, Noeleen and her son are living lives free from violence.

The scariest part is leaving the situation. But I think it's wise, if you have the right supports.

Families with children

Over the past year, YFS supported 494 families to overcome adversity and thrive with holistic case management, counselling, therapeutic programs, skill-building, and group activities. We also provided a co-response with Child Safety to assess needs and link families to appropriate support services to decrease the likelihood of children entering the child protection system.

To continue strengthening service delivery, we hope to see additional resourcing of essential family support programs in high demand areas, particularly in vulnerable communities across the Scenic Rim.

Expanding access to support

Intensive Family Support

In 2024-25, YFS responded to significantly increased demand for Intensive Family Support services in Browns Plains and Beaudesert by advocating for and securing additional funding from the Department of Families, Seniors, Disability Services and Child Safety. This funding enables YFS to support more families in building their capacity to nurture, protect, and keep their children safe.

Functional Family Therapy – Child Welfare

In November 2024, YFS' Functional Family Therapy–Child Welfare (FFT-CW) program had its contract renewed, highlighting the positive impact of this service model. Moving forward, we are looking to increase funding to meet growing demand and ensure equitable service delivery, particularly in high-growth areas like Yarrabilba, Jimboomba, and Flagstone.

Assessment and Service Connect

Assessment and Service Connect worked with 6 Child Safety Service Centres during 2024-25. Implementing the new Enhanced Intake and Assessment Approach has been a priority this year, and YFS looks forward to improved outcomes for families.

Community Connector – Maternal and Child Health Hub

Through a Community Connector role funded by Logan Together, expectant mothers with complex social needs have benefitted from significantly improved links between the Metro South Health Maternal and Child Health Hub and YFS supports, including housing, parenting support, and peer connection.

The co-location model ensures continuity of care from pregnancy through postnatal stages, while the Community Connector acts as a bridge between health and social services, reducing barriers to engagement. As a result, vulnerable mothers are accessing support earlier, feeling safer, and building trust in service systems.

Bump 2 Jump

Step by Step's Bump 2 Jump playgroup provides a safe, welcoming space where young parents – many of whom face social isolation, housing instability, and financial hardship – can connect, build confidence, and learn about child development through play.

In March 2025, Bump 2 Jump found a new home at the Kingston State School's FamilyLinQ Hub, further improving access to early childhood development and parenting support for young families through integrated opportunities for informal health education. Co-locating at Kingston State School also helps reduce stigma by embedding support within a school setting, encouraging positive associations with education for both parents and children.

Jinndii Waijung

In March 2025, Jinndii Waijung (meaning “Mother’s Nest” in the Yugambah language) officially launched and is now housing four young YFS families.

This purpose-built supportive housing initiative – developed in partnership with The Lady Musgrave Trust – offers four self-contained family units in Logan, alongside intensive two-generational support services. The project is already making a profound impact; in the 2024-25 financial year, Jinndii Waijung provided over 1,000 nights of safety to four young mothers and seven children, helping them transition from crisis to stability.

494

families supported

145

young families supported

61

families engaged in peer support

STATISTICS

Embedding client voice

Young Parent Influencers

Young Parent Influencers from Step by Step were instrumental in the design and implementation of Jinndii Waijung, shaping every element with their lived experience – from naming and layout through to artworks and welcome packs.

This peer-led approach, “from one young parent to another”, fostered dignity, connection, and cultural safety for Young Parent Influencers. It also challenged stigma by positioning young parents as experts and changemakers. As one participant shared, “Being listened to has been really empowering.”

Step by Step Thriving Young Families

The Step by Step Thriving Young Families program delivered integrated, wraparound support to 145 families this year, backed by key philanthropic partner Hand Heart Pocket. A shared vision with Hand Heart Pocket has fostered a best practice model focused on long-term change, with 85% of participants progressing toward thriving across key life domains.

Critically, Thriving Young Families empowers families to choose the right type of support at the right time – and with the right level of intensity. Last year, 42% of families engaged with multiple service components including informal peer support, specialist housing assistance, and health and employment services.

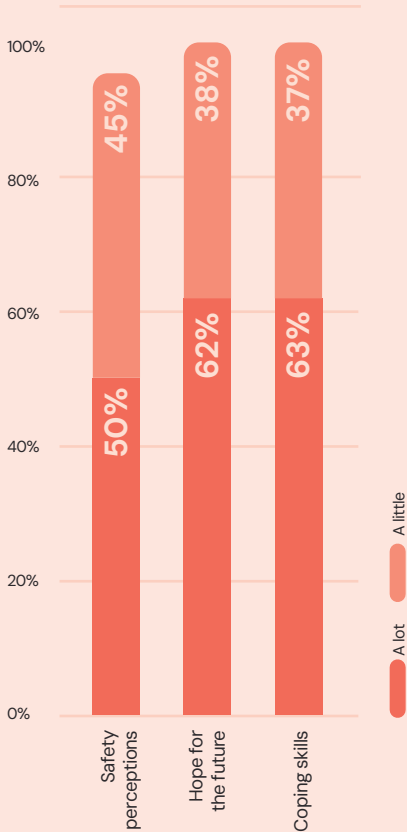
In recognition of the program’s success and to inform future development, YFS has commenced a comprehensive program evaluation, supported by Science of Knowing, which will deepen understanding of what works and strengthen advocacy for integrated, person-centred service models across Queensland.

OUR IMPACT

Key outcomes

At the end of service, participants were feeling:

- very (50%) or somewhat safe (45%)
- a lot (62%) or a little (38%) more hopeful about the future
- a lot (63%) or a little (37%) better equipped to manage a similar situation



OUR STORIES

Taylor

Client, Step by Step, SPARK

By the time Taylor turned 21, she already had a lot of responsibility – she was a mum to three young children and didn’t have much support within the community.

No matter how big or small the problem, from my experience, YFS are always willing to help and do the best they can.

“The Department of Child Safety connected me with YFS after I got custody of my youngest son again,” said Taylor. “At first, I was very hesitant about it...but YFS took it at my pace – they didn’t just hit me up with a whole lot of questions.”

With support from Step by Step, Taylor was able to help her young son access specialist disability supports, work on her job-readiness skills, and build a resume. Taylor now works in disability support, has her own rental, and has almost finished studying a Certificate IV in Youth Work. One day, she would like to work for an organisation like YFS.

Jane

Client, Functional Family Therapy – Child Welfare

After losing her husband, Jane was deeply worried about one of her four sons, whose behaviour was becoming increasingly destructive. Her family was referred to YFS in late 2021, where they built a strong relationship with the team, particularly through the Youthlink program.

“My son and his coach got on so well. It made a big difference for him,” Jane recalls.

Two years on, the family was still facing challenges at home, so Jane began working with YFS’ Functional Family Therapy – Child Welfare (FFT-CW) team. Through FFT-CW, she sought strategies to support her teenage children – three of whom have disabilities with conflicting sensory needs.

“It was a really good support. We learned so many strategies. There’s not so much anger in the house anymore. And there’s more calmness,” Jane says.

With YFS’ ongoing help, Jane’s family has found greater stability and peace.

“I keep coming back to YFS. They really listen to your story and understand the angle you’re coming from.”

For Jane, being able to access a variety of YFS services over time has made all the difference for her family.

I’m honest. And if I find something particularly good I hang on and tell everyone. I can’t help it. And everyone I’ve seen at YFS – I’ve had no bad experiences. Their support has been exceptional.

Young people

During 2024-25, YFS' youth programs worked alongside 656 people, helping them re-engage with education, employment, family, culture and community connections.

Our services for young people include early intervention coaching to help build resilience, support for those in care as they prepare for independence, outreach and intensive case management to address harmful substance use, culturally appropriate support and case

management for those at risk of offending, and help to access vital supports for young adults who have previously been in care.

Looking ahead, YFS is eager to see earlier supports available for young people to help prepare for their transition from care and community-led early intervention programs that address offending behaviours, diverting young people away from the youth justice system.

Strengthening our workforce

Embedding strengths-based practice

In September 2024, all youth teams undertook training developed by the Brotherhood of St Laurence to support their work under YFS' Advantaged Thinking framework, a strengths-based, capability-focused approach which shapes how YFS engages with young people.

Our work is guided by a belief in young people's innate assets and potential – and participating young people feel empowered to pursue their goals.

"My worker treated me with complete respect and always had faith in me."

"I'm more confident in myself in working on my problems and goals independently."

Prioritising cultural safety and youth mental health

This year, our Youthlink and Community Youth Response and Diversion (CYRD) teams deepened their understanding of cultural safety and the multifaceted impacts of trauma – developmental, complex, and generational – on First Nations individuals and communities through an Indigenous training approach delivered by We Al-Li.

The teams also became accredited in Youth Mental Health First Aid, equipping them with vital skills to identify, understand, and respond to mental health challenges in young people. With almost 40% of young people across Australia experiencing a mental health condition, having trained staff is essential to foster safe, supportive environments and connect young people to appropriate care – ensuring no one faces mental health struggles alone.

As one young person shared, "Having someone to talk to who can help with my problems has improved my mental health a lot... My self-confidence has got a lot better, I am able to help myself and now know it's okay to ask for help when I really need it."

Supporting young people to thrive

Youth Week celebration

The Logan Youth Shine Event in April 2025 was a vibrant celebration of young people and their impact on our community. Held during Queensland Youth Week, over 300 attendees enjoyed a day of music, food, games, and meaningful engagement delivered by the Logan Youth Network and other partners. YFS youth teams played a key role coordinating the event, supporting setup, logistics, and community engagement.



Integrating housing support

By embedding a Housing Specialist within youth support services at YFS during 2024-25, vulnerable young people aged 16-25 have been able to quickly access housing interventions while their Youth Coaches help them with broader wellbeing goals.

The Integrated Youth Housing initiative supported 10 young people during its initial trial, with positive early results. Key learnings highlighted the importance of tailored, youth specific approaches, cross-disciplinary collaboration, and room for flexibility in how the role was delivered depending on the circumstances of the young person.

Shift program

Our Shift program continues to play a key leadership role in the Brisbane Youth Alcohol and Other Drug (AOD) Network, in partnership with Dovetail, supporting sector development, enhancing practice, and fostering service collaboration.

In 2024-25, Shift maintained its partnership with Mater Clarence Street to deliver AOD outreach services to more than 40 young people across the Logan and Redlands council areas. And in collaboration with headspace, Shift provided 152 occasions of support to young people at the Capalaba and Meadowbrook centres. The team also ran five community education sessions with local agencies, equipping young people with practical knowledge about substance use and strategies to reduce harm.

STATISTICS

656

people supported by youth services

2,400

young people supported across YFS' services

43

young people provided with specialist support to address harmful and problematic substance use



Next Step Plus and Extended Post Care Support

Our Transition to Adulthood services offer a continuum of care for young people within the care system. The introduction of Extended Post Care Support, alongside increased financial assistance for care leavers, has contributed to improved budgeting skills, enhanced financial literacy, and more sustainable housing outcomes.

This additional support has also led to care leavers reporting greater confidence in their own capabilities, contributing to long-term, generational change. Both programs have seen strong engagement, with over 80% of care leavers in the region accessing our post-care support services.

As one young person shared, “They don’t push you too far but they give you confidence, they’re like – you’ve got this, we believe in you, they give you confidence and try and hype you up”.



Case studies

Cooper, Youthlink

Cooper* (20) connected with Youthlink when his mental health started deteriorating after a long period caring for his mother and his older brother, who has significant physical disabilities. At the time, Cooper was living with his brother and a friend but wanted to move into a rental of his own to support his recovery and encourage his family to extend their support network.

Cooper’s Youthlink coach helped him prepare for a future tenancy with budgeting lessons and referrals to ongoing mental health supports. However, despite these preparations, Cooper’s rental applications were repeatedly rejected.

Concerned that Cooper’s deteriorating mental health, exasperated by his current living situation, may soon prevent him from working, Cooper’s coach referred him to the team’s Housing Specialist.

The Housing Specialist immediately contacted real estate agencies to investigate why Cooper’s rental applications were being declined and learned that his employment as a sole trader meant his most recent payslips (the criteria many real estate agents use to calculate affordability) didn’t always reflect Cooper’s true income over a longer period.

The Housing Specialist helped Cooper negotiate alternative ways to prove his ability to afford the properties he was applying for and Cooper was soon successful in signing a lease. Without the swift intervention of the Housing Specialist, Cooper risked becoming unemployed and dramatically decreasing his options of improving his wellbeing by changing his living situation.

Becca, Extended Post Care Support (EPCS)

Becca* (18) transitioned out of care into unstable living arrangements, initially couch surfing with family and friends. With her EPCS coach’s support, she began exploring appropriate housing options – and secured a studio apartment through a transitional housing program that offers stability, security, and affordability.

With EPCS funding, she was able to meet her basic needs and begin building a foundation for independence. Since moving into her own accommodation, Becca has experienced improved relationships with her family and expanded her social connections. She reports a significant improvement in her mental health, attributing this to the stability of her living situation.

Becca has also sustained employment in the childcare sector, progressing from part-time to full-time work, and is nearing completion of her certification. She plans to use her remaining funds to purchase a vehicle, further supporting her independence and mobility.

Her achievements have had a ripple effect – Becca’s progress has inspired her younger siblings, who are also in care, to engage with support services like YFS.

*Names and some details changed to protect privacy.

OUR STORIES

Lillian

Client, Youthlink, YFS Legal

Lillian met her YFS Youth Development coaches after being referred to Youthlink in August 2023 by the Child and Youth Mental Health Service. She wasn’t sure YFS could help, but her psychologist was adamant YFS would be a great service to help her find housing and develop her practical living skills.

Over the next 18 months, Lillian and her coaches practised using public transport, developing self advocacy skills, budgeting, cooking, and cleaning.

“In the beginning I was so stressed I didn’t even want to look at housing options. But over time working with YFS I became comfortable with the idea of independently

No matter how big or small the problem, from my experience, YFS are always willing to help and do the best they can.

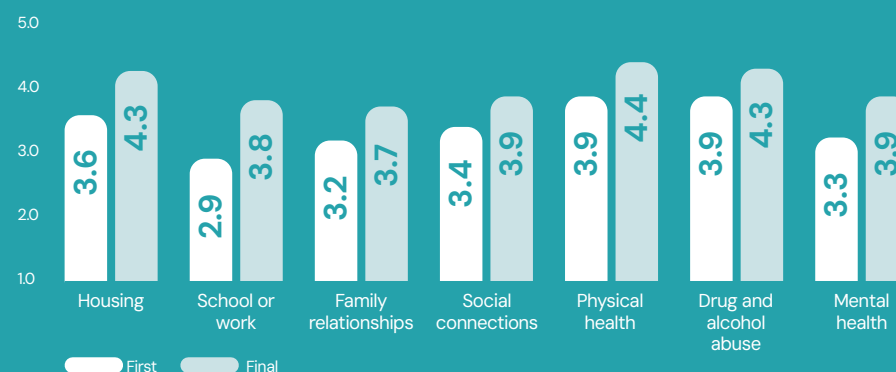
looking for housing, even how to quickly refer myself to emergency accommodation in a worst-case scenario.”

Lillian is about to move into a new house with other housemates. Her rental application was successful and she is feeling positive about the future.



Youth wellbeing

The Youth Common Assessment Tool assesses a young person’s strengths and needs to inform service planning and monitor change over time. On average, young people participating in YFS youth programs improved their wellbeing across all areas. The largest positive changes occurred in relation to their school or work and housing.



Employment

Over the past year, YFS' employment programs supported 149 job seekers through Spark employment mentoring, 410 parents to enter or re-enter the workforce through Parent Pathways, and 23 young families to explore education and employment goals through Step by Step employment mentoring.

YFS seeks to continue expanding accessible employment and education pathways to mitigate affects of the ongoing cost of living and housing crises and help people secure an adequate income to remain in the communities they call home.

Integrated opportunities

Spark

Over the past year, YFS continued pursuing service integration through the Spark employment mentoring program, which provided flexible training, education, and employment opportunities to clients across our housing, financial, families, and domestic and family violence programs. Spark helped 76% of clients mostly or fully achieve their employment goals.

Expanding support for parents

Parent Pathways

Following the conclusion of ParentsNext in November 2024, YFS began delivering the new Parent Pathways program, guaranteeing ongoing support for parents and carers in Logan and surrounds. With increased funding and flexibility, our three-person Parent Pathways team quickly tripled in size and is expected to expand further in the 2025-26 financial year. In anticipation of this growth, YFS acquired a new office on Duke Street in Slacks Creek, where service delivery began in April 2025.



STATISTICS

410 parents and carers supported to enter or re-enter the workforce

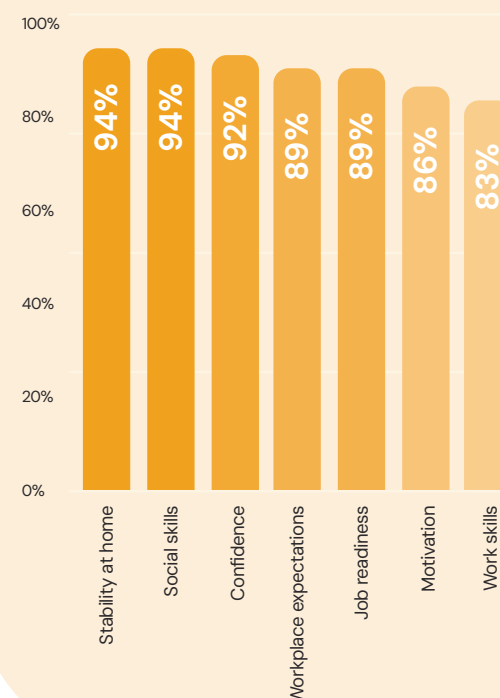
149 job seekers supported by Spark

23 young families supported to explore education and employment goals

OUR IMPACT

Work readiness

Job seekers supported by Spark and Step by Step improved their work readiness, particularly in relation to stability at home, day-to-day factors that impact on workforce participation, and social skills, including working in a team.



Misiafa

YFS staff

With a professional background in disability employment support, Misiafa saw YFS' large service catalogue as a chance to expand his horizons.

"I had never worked in a community service organisation where there was an opportunity to not only assist with employment but also education, housing, and finance," says Misiafa. "The range of services was incredible and that's really what drew me in."

Now a Senior Mentor with YFS' Parent Pathways program, Misiafa is constantly motivated by seeing his clients grow and reach their goals, and by the organisation's genuine commitment to putting people first.

Of all YFS' values, the one that stands out to me is integrity. Being transparent and honest with our clients about what's available to them but also working hard to give them the best opportunities and deliver our services at the highest standard.

Kate

Client, Parent Pathways

Kate joined Parent Pathways in January 2025, unsure of what to expect but keen to make a change – for herself and her three young children. With the help of her mentor, she began working on a personal goal: getting her Learner's License. Her mentor helped her renew her online training, and a fortnight later Kate passed the test.

This small win gave Kate a big boost in confidence, and she began making plans to complete a Certificate III in Support Work. She had previously been interested in further study, but found the enrolment process overwhelming.

Kate's mentor helped her obtain her USI number, academic transcript, and complete the necessary paperwork.

I've gone from feeling stuck to feeling hopeful and empowered. And I couldn't have done it without the support I received from my mentor and the Parent Pathways service. Thank you for believing in me.

And when it was time to go on placement, her mentor helped her apply for a police check, blue card, and access First Aid and CPR training.

In May, Kate was offered work at an aged care facility. Parent Pathways helped her complete her onboarding documents and Kate is now thriving in her new job, where she appreciates making a difference in other people's lives.

Financial

During 2024-25, YFS' Financial Hub supported 1,337 people to navigate financial crises and improve their financial wellbeing.

Through financial counselling, financial capability coaching, and emergency relief, 115 tenancies were sustained, providing relief from housing instability and the risk of homelessness and allowing people to remain in their communities.

Moving forward, we hope to see prioritised funding for Logan's financial wellbeing services to sustain coordinated crisis support and enable strategic service planning across the region – especially given projected population growth and the associated systemic impacts of underfunded services.

Strengthening community engagement and resilience

Sector collaboration and advocacy

Responding to increasing financial stress across the region, YFS' Financial Hub prioritised building relationships across the financial, housing, and domestic and family violence sectors to increase referral pathways and advocate for increased government investment in financial wellbeing services.

Community assistance days

YFS joined two Community Assistance Days in Beenleigh, offering immediate financial counselling and capability support, giving presentations to increase financial literacy, and raising awareness of financial wellbeing services available to support people in the region experiencing financial hardship.

Financial education for families

Financial counselling and education sessions in Yarrabilba were also a focus during 2024-25, with a YFS Financial Counsellor helping parents increase their ability to sustainably provide for their family's financial needs.

Financial counselling at FamilyLinQ

Financial capability and counselling staff began offering fortnightly services from Kingston State School FamilyLinQ in January 2025, with parents accessing financial support in a community setting with health, family, and others supports also available onsite.

Prioritising service quality and outcomes

Staff development

In 2024-25, specialised training helped Financial Hub staff better support clients with complex needs, especially those facing tenancy challenges and gambling harm.

Staff also completed accreditation to deliver *MoneyMinded* and *MoneyBusiness*, community education initiatives of ANZ and the Australian Government. *MoneyBusiness*, created with Indigenous communities, supports money management and reduces financial exclusion for Aboriginal and Torres Strait Islander peoples.

Financial Hub evaluation

A 2024 review of YFS' Financial Hub found the service is operating as intended. It is highly accessible to people from diverse backgrounds, including those on government payments, women escaping domestic violence, First Nations people, and individuals with disabilities or chronic illnesses. The review found the Financial Hub delivers high-quality outcomes such as debt relief, increased income, and improved financial literacy. Flow-on benefits from enhanced financial wellbeing extend into enhanced family dynamics, housing stability, employment, and improved mental health.



Read the
**Financial Hub
evaluation**

STATISTICS

383	people supported through financial capability services
364	people supported through financial counselling
590	clients accessed emergency relief funds

OUR STORIES

Casey

Client, Financial Hub

Casey tried to keep everything afloat by juggling payday loans and dodging creditors until the financial stress became overwhelming. She reached out to the Financial Hub and began learning how to budget and negotiate payment plans for her rates arrears and mortgage – skills she never had before.

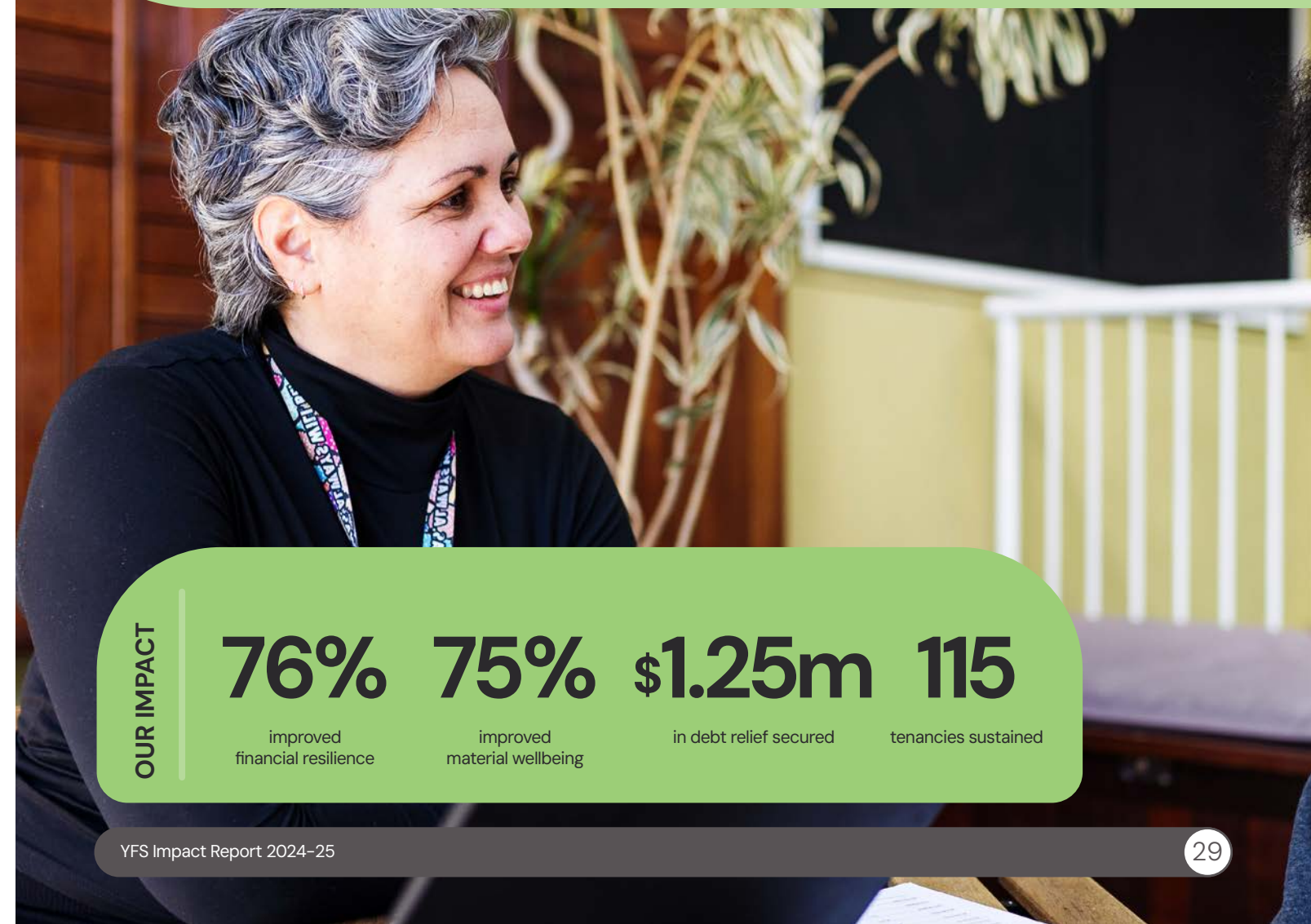
"When I came to financial counselling, there was no shame, no embarrassment, no judgement," says Casey. "My financial counsellor was so welcoming and empathetic. She understood why I was there and how to help me."

As the pressure eased, Casey and her husband saw real change – both financially and mentally. And free from financial stress, the family enjoyed their first Christmas in years.

Today, their lives look very different. Casey's children are thriving in extracurricular activities (which the family couldn't previously afford) and both she and her husband are working full-time and studying.

Casey is also determined to break the cycle of intergenerational financial illiteracy, and is teaching her kids how to budget and save in ways that are fun and playful.

Financial literacy is everything. Our system, our whole society runs on a financial system and if you don't know how to use that system then you become downtrodden.



OUR IMPACT

76%	75%	\$1.25m	115
improved financial resilience	improved material wellbeing	in debt relief secured	tenancies sustained

Legal

Over the past year, YFS Legal have delivered high-quality, trauma-informed, free legal assistance to 1,799 people while building strong partnerships across the sector.

YFS Legal remains committed to its vision: a community where everyone, regardless of background or circumstance, has fair access to justice and feels safe and supported in exercising their rights.

Moving forward, YFS and YFS Legal will continue to advocate for a shift away from punitive youth justice reforms toward evidence-based, community-led approaches that prioritise rehabilitation, early intervention, and culturally safe support.

Community-led legal practice

Legal education for First Nations peoples

Seeking to empower community members with accessible and culturally appropriate practical legal knowledge, our YFS Legal team developed and delivered tailored resources to First Nations community groups, including the Logan District Elders group, Murrigunyah Family and Cultural Healing Centre, and Burringilly Aboriginal Corporation. Designed and delivered alongside Elders and community leaders, this initiative has built trust, fostered dialogue, and produced resources that will have lasting impacts for our community.

Pro bono support

During 2024-25, YFS Legal also continued its long-standing and valued partnership with Colin Biggers & Paisley, enabling us to keep delivering free Wills and Enduring Power of Attorney clinics to the Logan Elders and Amputees Queensland. Exemplifying how pro bono partnerships can expand the reach and impact of community legal centres, this project ensures that community members have access to expert advice and assistance in planning for the future.

In addition to our partnership with Colin Biggers & Paisley, YFS Legal is incredibly grateful for the support of other pro bono law firms including Wotton Kearney, HopgoodGanim Lawyers, HWL Ebsworth, Clayton Utz, and King & Wood Mallesons.

A leader in social justice

In November 2024 Principal Solicitor, Candice Hughes, received the QCOSS Frontline Hero Award – a testament to her unwavering dedication and to the collective efforts of the YFS Legal team. This prestigious award celebrates professionals who demonstrate exceptional commitment to advancing social justice and improving the lives of vulnerable Queenslanders. Candice's leadership and advocacy have been instrumental in positioning YFS Legal as a trusted, innovative service that drives systemic change.

"Amazing people, listened to what I had to say and assisted me with respect."

STATISTICS

222 clients supported identified as Aboriginal or Torres Strait Islander

805 clients supported were at risk of or experiencing family or domestic violence

352 clients supported were young people under 25 years

OUR STORIES

Joe

YFS Legal staff

Joe commenced his legal studies after a successful career abroad working as a chef for twenty years and then managing a construction business back on the Gold Coast.

After being admitted as a lawyer in Queensland, Joe regularly volunteered at a community legal centre and evening clinics on the Gold Coast, before making the move to YFS Legal to work in law full time.

"Providing free legal advice is incredibly rewarding," says Joe. "Helping our clients understand and address their legal issues empowers them."

Joe's role also involves providing legal representation to Aggrieved persons (people who need protection from domestic and family violence) in domestic violence matters at a local Magistrates Court.

While this service is not something YFS Legal receives funding for, it is an important commitment they make to support their community. "A lot of people, understandably, can feel lost in a courtroom. I see the difference that our service makes."

"Providing a holistic service is an integral part of what we do at YFS Legal. Empowering and advocating for our clients is our focus. Making sure our clients are heard is important."

"These lovely people have helped me so much over the years – always a pleasure to know they will always give me great advice – thank you."

Craig Smiley

Former YFS Board Director

Craig Smiley is a member of the Queensland Law Society's leadership team, a proud Woodridge local, and a past Chair of YFS' Board.

He has known YFS longer than most, first volunteering at the Logan Legal Advice Centre with other lawyers in the late 1980s.

When the Logan Legal Advice Centre merged with YFS in 1992, Craig found himself spending a lot of time at 376 Kingston Road, visiting YFS every week to continue volunteering at free legal clinics (which YFS Legal still run today).

Craig got to know YFS staff and clients well, and was eventually welcomed onto the Board as a Director – and then as Chair of the Board.

Craig's leadership was vital in helping YFS develop a comprehensive organisational structure and strategic plan, expanding from a grassroots organisation towards a place-based, incorporated organisation.

Craig is proud of YFS' growth, particularly YFS Legal's. "It started with three lawyers sitting around a table offering free legal advice from Woodridge Police Station," he says. "And to see it grow into what it is today; there's been some very good lawyers through here."

"In every community, you need a place where people can go when they're at their lowest. YFS gives Logan a heart."



Substation33

Substation33 is a social enterprise of YFS that has been recycling, repurposing e-waste, and providing an accessible workplace to help people transition to long term employment since 2012.

As of June 2025, Substation33 employed 79 staff and was supported by 351 volunteers.

Looking ahead, Substation33 aims to drive more innovation and continue expanding to provide more inclusive employment opportunities for people facing barriers to employment.

New opportunities for growth

Moving premises

In March 2025 (the same week Ex-Tropical Cyclone Alfred made landfall in South-East Queensland) Substation33 moved into larger, better equipped premises in Meadowbrook to help even more people journey towards sustainable long-term employment.

Empowering community in Vanuatu

Alongside our partner PowerWells, this year we joined a new project in Vanuatu with ActionAid, which provided training for women in Lawital village to install and maintain PowerWells in 115 homes which previously had no access to electricity.

Substation33 staff helped with the home installations, as well as manufacturing and helping install 10 street lights and 5 community batteries.

Pathway to Driving program

Having a driver's license is a vital step towards finding and maintaining employment for many young people in the region, and this year we commenced a volunteer-run program which helped five young people gain their provisional license and another seven build up their practice hours and complete hazard perception tests.

Extending community impact

Flooded road smart warning system

64 new flooded road warning signs were built and installed in 2024-25, bringing the total to 536 signs and associated devices across 157 sites in Queensland, New South Wales, Victoria, and New Zealand.

Made from recycled e-waste, the signs played a vital role protecting residents in South-East Queensland during Ex-Tropical Cyclone Alfred, with Substation33 managing several hundred activations across five council regions – keeping people safe and ensuring councils had the information they needed.

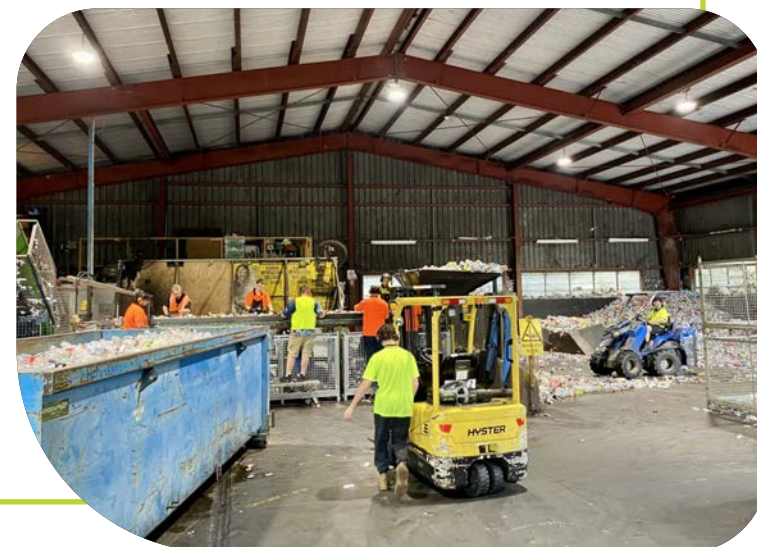
Traineeships

Our Skilling Queenslanders for Work See IT Be IT program saw 10 trainees graduate during 2024-25 and seven progress into suitable employment in the IT industry. We were also pleased to host an additional five trainees from Gunya Meta this year and support four of them to find employment.

Community engagement

Our corporate workshops continued providing valuable opportunities to create new partnerships. Typically, workshops include a tour of Substation33, hands-on work deconstructing e-waste or building PowerWells, and continued conversation and connection over lunch with Substation33 staff and volunteers.

2025 also marked six years hosting KRANK school holiday workshops, where students learn about reducing landfill and how to deconstruct and repurpose e-waste.



Simon Schmidtke

Substation33 staff

Simon is Substation33's Lead Innovator and has been a core member of the team for almost a decade. With a professional background in electronics and IT and a passion for the environment, Simon knew he had found something special when he stumbled across Substation33 at Logan Eco Action Festival.

"I am passionate about sustainability," says Simon. "I sponsor several green groups and charities and run my own solar farm – so Substation33's emphasis on recycling really drew me in."

Simon and the innovation team have spearheaded numerous endeavours, all of which make meaningful impacts on people's lives.

Simon takes particular pride in the PowerWells that repurpose used lithium-ion batteries to deliver affordable, off-grid energy and lighting to communities without power in Northern Queensland and Southeast Asia. "Getting the opportunity to help run projects that are actually impactful; that's something quite special in my life."

Working at Substation33 has been an eye-opening experience... seeing the change in people, their progress as they move through the enterprise – it's a powerful experience.



COEX 2024 Change Maker of the Year

Congratulation to our Canstation facility supervisor Nick Whitmore who received the 2025 COEX Change Maker of the Year award. Nick joined us at Substation33 four years ago and has since turned his life around – and helped many others do the same.



Service integration

YFS recognises that people experiencing hardship often face multiple urgent needs that compound disadvantage. Amidst a cost of living and housing crisis, more people are turning to support services as financial stress intensifies other complex social challenges.

In 2024-25, one in four YFS clients accessed multiple services across our organisation.

By bringing housing, financial, youth and family supports together in a coordinated, place-based approach, we aim to build a system that responds to people’s needs – instead of expecting people to fit the system.

Why integration matters

At YFS, we see opportunities to strengthen the way community services work together to support people with multiple needs. Currently, the service system is often funded and delivered in silos, making it harder for people to access the right supports – especially when housing pressures, trauma, and systemic disadvantage intersect. Evidence suggests that one-dimensional funding models can contribute to disconnected service delivery, which doesn’t reflect the complexity of people’s lives. Through service integration at YFS, we aim to test and refine a scalable, place-based model to support future service system funding that enables integrated, flexible responses.



What integration looks like at YFS

Our teams work together across services including housing, youth and family support, financial counselling, employment, and more to coordinate wrap-around responses for people with complex needs. By integrating our efforts and collaborating across disciplines, we ensure that no one falls through the cracks and that support is tailored, timely, and person-centred.

Employment and education pathways

Spark (employment mentoring) collaborates closely with our housing, financial, families, and domestic and family violence teams, ensuring people can pursue employment and training opportunities alongside their other goals.

For those experiencing housing instability or homelessness, being supported to increase their affordability is a vital step towards building a secure future. And for victims/survivors of financial control, Spark’s integrated approach fosters economic independence by equipping them with the skills, confidence, and connections needed to regain control of their finances and establish sustainable pathways for themselves and their families.

Therapeutic family support

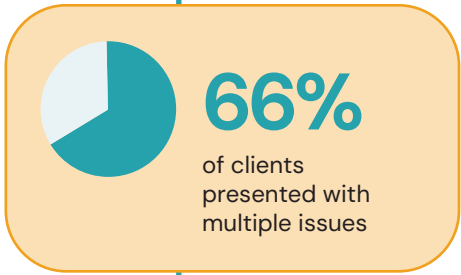
Through programs that emphasise intentional collaboration, compassionate handovers, and collective response planning, YFS combines therapeutic family support and case management to address foundational issues and build skills to achieve long-term solutions for families experiencing hardship.

Sustained housing outcomes

Integrated Youth and Family Housing Specialists use their expert knowledge and connections to stabilise housing, enabling youth and family practitioners to concentrate on addressing other needs – and equipping people to thrive in the long term. Through coordinated casework and post-service checks, these specialists ensure sustainable outcomes.

Connections for young families

Thriving Young Families strengthens links between housing, employment, midwifery, mental health, peer connections, and family supports for parents under 26 years of age. By combining long-term practical support with specialists who target common developmental and social barriers faced by young parents, this initiative models how integration supports multi-generational change.



What’s next

Service Integration Demonstration project

In the coming year, YFS will continue accumulating evidence to influence policy and expand our integrated approach through place-based trials and stronger storytelling that elevates lived experience. Backed by Board endorsement, YFS will advance a multi-year Service Integration Demonstration Project to design, test, and evaluate a replicable model. Our aim is to build the evidence for integrated government commissioning and multi-sector core funding, so the system reflects best-practice and lived experience.

Influencing policy

Using targeted policy levers, YFS will advocate for investment in integrated service models and the recognition of Logan as an underfunded priority region. We aim to influence commissioning practices that promote wrap-around, multidisciplinary supports – ensuring funding reflects real needs.

Delivering the next phase of our integration roadmap

To develop a transferable, place-based model in high-growth areas – with replication potential in outer-urban regions – YFS has developed a four-phase plan which includes research, implementation, evaluation, and scaling. Through this process, we look to provide demonstrable outcomes that shift how services are commissioned statewide.

Rather than simply responding to complex needs, we strive to address the underlying causes, campaigning to redesign the system to support people’s long-term wellbeing.

Through strong leadership, community input, and strategic direction, as we move into 2025-26 YFS is working to centre clients’ experiences and build a more cohesive and compassionate service system.

Community connections

Despite huge growth since YFS' emergence within the Logan community in the 1980s, we have continued backing people during the hard times and celebrating together during the good.

Moving forward, we are committed to remaining a highly visible, trusted support within our community.

Celebrating with community

NAIDOC week

In July 2024, YFS supported the Logan District Elders' largest ever NAIDOC celebrations at Kingston Butter Factory. We also joined celebrations in Beaudesert at Mununjali NAIDOC Family Fun Day, in Redlands on Quandamooka country, and at Bond University.

World of Cultures

YFS joined SSI's World of Cultures festival in August, hosting a vibrant stall to connect with community members and celebrate Logan's rich cultural diversity.

Logan Loud and Proud

In October, YFS sponsored Logan's first Loud and Proud festival, celebrating with family-friendly fun and helping ensure our visibility and accessibility for LGBTQIA+ people in our community.



Supporting community through disaster

In March 2025, we worked alongside the Department of Housing and Public Works and the Logan City Council to help keep residents safe during Ex-Tropical Cyclone Alfred. Our Outreach team did a phenomenal job supporting people sleeping rough during this difficult period, which highlighted Logan's urgent need for crisis accommodation and funding for 24/7 homelessness support.



40th birthday celebrations

In 2025, YFS celebrated its 40th anniversary working alongside the Logan community by bringing multiple generations of clients, staff, and stakeholders together to reflect on our impact. Most importantly, we saw this milestone as an opportunity to celebrate connections with our clients by hosting community events in Jimboomba and Slacks Creek.

Our Jimboomba Community Celebration was hosted at Rotary Park on 16 April, complete with inflatable games, face-painting, party snacks, a sausage-sizzle, and Substation33's solar-powered coffee. It was a joyful day, with many client families and other community members enjoying the festivities. We also took the opportunity to connect with the Mununjali Elders who came to support the event and provided a beautiful Welcome to Country.

Our Slacks Creek Community Celebration was hosted at Gould Adams Park on 30 April, where YFS staff, clients, and families from the community enjoyed a barbecue, petting zoo, ice-cream van, and a giant bubble play-space. We were delighted to also see so many of the Logan Elders – both familiar faces and new ones – including Aunty Robyn Williams, who delivered the Welcome to Country.



Slacks Creek Community Event Gould Adams Park

30.4.25

Jimboomba Community Event Rotary Park

16.4.25







Stories of YFS

Between February and June 2025, we ran the 'Stories of YFS' campaign alongside our 40th anniversary celebrations, sharing stories of strength and resilience from the perspectives of clients, staff, and community partners – past and present. Several common themes emerged across the 42 stories we published, showing that throughout the past four decades YFS has been:

- committed to delivering personalised support that allows clients to feel seen and heard
- consistently reflexive and reflective, addressing needs as they arise in the community and evaluating service provision to ensure that these needs are effectively met
- tirelessly standing up for the community, advocating for systemic change based on unmet needs
- innovative in its approach to providing services, constantly delivering astute solutions to complex and multi-faceted problems.

Each story reflected YFS' values of excellence, integrity, optimism, steadfastness and courage – not from intentional design, but because our values are lived and evident, at every turn, in our care for clients, other stakeholders, and one another.

To mark the end of our campaign, we hosted a final celebration at Kingston Butter Factory that showcased stories from many of the wonderful people who have contributed to YFS over its 40 years. Uniting YFS supporters from many eras under one roof, the event was a striking reminder of the community connections that nourish and guide our work.



Rangi
Client, CYRD

You can't change someone, they have to want it for themselves. [But] you can speak truth to them, check in on them.



When [university] students come in we try to give them the best possible placement so they are ready for whatever journey they take. You only get one chance to lay the foundations for your practice and you want to get that right.



Nick
YFS staff



By being at YFS for a long time, I was privileged to see the changes that occurred in our clients' lives over many years. They would return to YFS to tell us about their employment, their homes, and their children's education – a result of YFS' influence in their lives.

Cath Bartolo
Former YFS CEO



Jackson Hills
Q Shelter

YFS is always on the precipice of wanting to better understand the community's needs, so they can position their service to be as effective as possible.



Read the
Stories of YFS
online



Becky
YFS staff

YFS doesn't give up, doesn't say it's too difficult. We are persistent – I'm really proud of that.





Culture and inclusion

YFS' commitment to diversity and inclusion extends throughout all organisational operations, helping build services and work environments which are safe, inclusive, welcoming and accessible for all – regardless of ethnicity, sex, gender identity and expression, sexual orientation, disability, or religion.

In March 2025, YFS became a member of the Diversity Council of Australia, helping ensure our organisation has the necessary resources and opportunities to support culturally and linguistically diverse clients and staff.

Staff-led action

Alongside our Reconciliation Action Plan (RAP) working group (see pages 10-11) the following staff-led working groups support awareness and understanding of diversity across the organisation and help embed this knowledge within service delivery.

Cultural diversity working group

2025 saw a sub-committee of Māori & Pasifika staff develop within our cultural and linguistic diversity working group who organised a celebration of culture for Samoan Independence and Language Week and provided an invaluable learning experience for fellow staff.

LGBTQIA+ working group

Our Pride working group promotes inclusivity in YFS practice, policy, process and profile. In 2024-25, our focus was on celebrating Pride while raising awareness around active backlash against LGBTQIA+ rights in Queensland and overseas, and the impact of this discourse on clients and staff. The working group encouraged staff to reflect on our commitments to LGBTQIA+ colleagues and clients.

Disability and neurodiversity working group

Our disability and neurodiversity working group commenced at YFS in late 2024, developing a range of educational resources and initiating breakout 'quiet spaces' at staff events, improving the accessibility of these meetings for neurodiverse staff and ensuring they have the same opportunities for service improvement and learning.



Partnerships

At every turn, YFS' efforts are supported by partner organisations, peak bodies, and government agencies as we work together to improve systems and support for people in the Logan region and across the state.

Each of our partners brings an expert voice, unique insights, and a recognition that collaboration improves outcomes for all Queenslanders.

Working together for change

Supporting human rights

In July 2024, we joined Queensland Aboriginal and Torres Strait Islander Child Protection Peak (QATSICPP) and Queensland Council of Social Services (QCOSS) to publish a statement condemning the detention of children in watch houses and calling for children and young peoples' human rights to be upheld in proposed changes to legislation regarding youth offending. We continue this work, supporting efforts that prioritise early intervention and diversion from the youth justice system, which disproportionately affects First Nations communities.

Monitoring housing affordability and displacement

During 2024-25 we partnered with homelessness and housing peak Q Shelter to begin monitoring housing and rental affordability, social housing availability and suitability, and demand for housing and homelessness services in the lead up to the Brisbane 2032 Olympics. The first South-East Queensland Displacement Monitoring report was released in November 2024 and subsequent reports will be released each year, helping build a comprehensive picture of unmet need in the region.



Philanthropy for lasting change

Our philanthropic partners are central to our mission of supporting people and strengthening communities. During 2024-25, we were privileged to continue working alongside organisations such as Hand Heart Pocket and The Lady Musgrave Trust, whose generosity and commitment enabled us to expand our reach and deepen our impact. Through our collaboration with Hand Heart Pocket, we have been able to innovatively address unmet needs in the Logan region through the Thriving Young Families project, while our partnership with The Lady Musgrave Trust has enabled us to provide vital services and advocacy for women and their children escaping domestic and family violence, offering them a safe and nurturing place to live through Jinndii Waijung.

We would like to extend our sincere thanks to Ellen Whitty Trust for their ongoing support of both Logan and Brisbane Zero. Their commitment and generosity have played a vital role in advancing our shared mission to end homeless and create lasting change in our communities.

These partnerships are more than financial support; they are relationships built on shared values, mutual respect, and a vision for a fairer, stronger community.

Listening and learning

A theme emerging from our 'Stories of YFS' campaign was YFS' commitment, from its earliest days, to listening deeply to others: community members, clients, staff, and partners.

Stakeholder survey

Our early commitment to listening deeply continues guiding our work today. In 2024-25, we invited feedback from stakeholders through an independent survey. The responses, shared anonymously, included a Net Promoter Score of 83. It's encouraging to know that many stakeholders see us as a trusted organisation driven by strong values which is making a meaningful impact in Logan.

Government support

Support from the Queensland Government and Australian Government was pivotal in 2024-25, with an increase in funding enabling YFS to deliver essential services to the local community.

This partnership has strengthened our ability to respond to urgent needs and create positive change for more people across Logan and the region.



Aimee McVeigh
Queensland Council
of Social Services



Read
Aimee's
full story

YFS stands up wherever there's an opportunity to make a change. It is a willing and collaborative partner, and we see YFS innovating and achieving outcomes in its community and across the state because of its collaborative approach.



Michelle Griffin
Logan City Council



Read
Michelle's
full story

The [YFS] staff are so well equipped in understanding the community and the city. They are always present and aware of the other services that are out there if necessary. And they will always do their best to help somebody before referring them on.



Roslynn Black
Hand Heart Pocket



Read
Roslynn's
full story

YFS has a level of sophistication that is incredibly unique. It's a really good partnership for us because we're learning from them as well.



Victoria Parker
The Lady Musgrave Trust



Read
Victoria's
full story

YFS – their methodology and delivery system are backed by their commitment to identifying and measuring outcomes, which is quite rare. They genuinely prioritise always improving their practise and are so generous with sharing their knowledge.

Our staff

Building a strong and supported workforce

At YFS, we understand that client outcomes are shaped by the environment we create for our staff. This financial year, we have invested in learning and development, staff wellbeing, and the systems and technology that support our expanding workforce and help us deliver on our strategic goals. With 271 staff as of June 2025, including 120 who joined in the past year, we remain committed to building capable and well-supported teams that make a real difference in our community.

4%

of staff identified as Aboriginal or Torres Strait Islander

3%

of staff identified that they can speak another language/s in addition to English

52%

of staff live in the Logan region

78%

of managers identify as women

98%

of staff completed monthly cyber-security training

Listening to our staff

Employee opinion survey

In February 2025, YFS staff participated in our Employee Opinion Survey, providing valuable feedback on their experience at work. The results show strong engagement and satisfaction across the organisation.

YFS achieved an 80% (up 3%) satisfaction score, placing us in the 92nd percentile compared to similar organisations across Australia.

Compared to the previous survey conducted in 2023, staff responses showed notable increases in statements such as; *I really enjoy working here*, *I feel secure in my job*, and *I feel valued at work*. These positive shifts reflect our ongoing commitment to building a supportive and engaging workplace.

The survey results reflect a dedicated and engaged workforce, and provided a clear direction for YFS to continue strengthening our culture and impact.

Attracting and retaining a strong team

Employee value proposition

Recognising that investing in our community means investing in our staff, over the past year we have been revising our Employee Value Proposition (EVP). Some highlights of our new and improved EVP include:

- employer paid parental leave policy
- 13% superannuation
- increased compassionate leave
- new 'treat yourself' wellbeing day
- First Nations knowledge sharing cultural recognition allowance

Professional placement opportunities

In 2024-25, six students completed placements with YFS, with three securing full-time roles in Youthlink, SHINE, and Outreach. We also supported 14 legal students to gain hands-on experience in community legal practice.



Melanie Evans

YFS staff

With almost 17 years at YFS spanning many roles and programs, Melanie Evans has seen both the organisation and the Logan community grow and develop.

"When I first started, I had to be a jack of all trades. My area of expertise was mental health and disability support, but I had to quickly pick up skills related to housing, families, and youth work."

"Whatever the goals of the client, those were the goals you worked on. If you didn't know what to do, you figured it out."

Although YFS now has specialists across many disciplines, Melanie appreciates that the organisation's core commitment to doing whatever it takes to support a client remains.

"YFS came from the local community in the first place and that is where its stayed. Yes, it's changed and evolved, but at our core we are place-based, and that helps us meet people's needs."

One of the best things about working at YFS is the ability to grow. I've really enjoyed the learning process and seeing my development across different sectors. Being able to experience so many different areas keeps me interested and engaged.



Supporting growth and new skills

Developing leaders

In May 2025, YFS launched its inaugural Leadership Development Program – an initiative endorsed by the Board and developed as a key priority of our Strategic Roadmap. Designed to support the professional aspirations of our staff, the program fosters career development and professional growth for current and emerging leaders. Delivered over four workshops spanning nine days, the custom-built program focuses on building self and organisational awareness, embracing diverse perspectives, and strengthening essential leadership capabilities. A mock session held in late 2024 helped shape the final structure and delivery.

"You don't know what you don't know. Everyone is a leader in their own way and what an opportunity to become aware of, reflect on, learn about and improve and/or develop your own leadership skills within your personal and professional life." – Janet

Supervision training

In 2024-25, YFS equipped line managers with the skills and confidence to deliver high-quality supervision through the PASE supervision model. The training promoted consistent, supportive, and reflective supervision practices for staff across the organisation.

Training highlights

With over 234 different cultures represented in Logan, YFS has long prioritised cultural safety in our service provision. In 2024-25, we delivered a range of cultural learning opportunities including Pasifika cultural safety training, culturally responsive practice training, and education for staff on working with interpreters. We continued to create culturally safe environments for our First Nations clients through a First Peoples' Human Rights Workshop. And, through victims assist training, de-escalation training, neuro-affirming practice workshops, and child exploitation prevention workshops, YFS staff improved skills and capacity across our service portfolio. Another training highlight of the year was the Resilience Project, which gave staff tools to manage their wellbeing and build resilience.

Investing in support systems

Last financial year we commenced a project to upgrade our Enterprise Resource Planning (ERP) system to better support staff by streamlining how we manage finance, HR, and our assets.

Governance

As YFS has grown and evolved, strong governance, combined with a commitment to remaining ‘of and for the community’, has remained a priority. Our 2024-25 Board Directors bring a wealth of experience, specialist skills, and a shared passion for YFS’ purpose as they strive to protect and enhance the organisation’s strategic direction, management, and operations.

Specifically, YFS Board Directors oversee the duties of YFS’ Leadership team. Together they monitor current and future organisational issues, risks and opportunities for impact – so that YFS continues to foster safety, hope, and opportunity as we back people to thrive.

2024-25 Board of Directors

- Chair – Philip Beresford
- Director – Simon James
- Director – Janelle Thurlby
- Director – Cher Bartlett
- Director – Helen Weissenberger
- Director – Fiona Murcott
- Director – Peter Forday
- Director – Patrick Turner
- Director – Mitchell Anderson (since February 2025)
- Company secretary – Leanne Dreves

YFS’ Board of Directors oversee a number of subcommittees, whose members include Board Directors and YFS staff. These subcommittees ensure a culture of high ethical standards, critical reflection, and continuous quality improvement throughout the organisation.

Risk and Audit Committee

Our Risk and Audit Committee is a specialist committee of the YFS Board and plays a key role in ensuring the organisation’s financial integrity, effective risk management, and compliance with legal and regulatory requirements. The Committee provides independent assurance and advice to the Board by overseeing financial reporting, monitoring internal controls, reviewing risk management, safety and compliance frameworks, and supervising the external audit process. It also monitors the performance of YFS’ investment portfolio. By doing so, the Committee helps protect YFS’ resources and supports good governance, enabling the Board to make informed decisions and maintain the trust of stakeholders.

- Helen Weissenberger (Committee Chair)
- Mitchell Anderson
- Philip Beresford
- Tony Meacham

Service Governance Committee

Our Service Governance Committee was established this financial year and plays a vital role in ensuring the quality, safety, and effectiveness of YFS’ services. The Committee provides expert oversight of service delivery, monitoring and evaluation, and advises on safeguarding and service delivery risk management. Through this work, it supports YFS to achieve positive outcomes for clients and the community. The Committee’s responsibilities include reviewing service performance, evaluating client outcomes, supporting a skilled workforce, and maintaining transparency and accountability to the YFS Board.

- Simon James (Committee Chair)
- Peter Forday
- Ash Simpson
- Stacy Field

Substation33 Committee

Our Substation33 Committee plays an essential role in the overall planning, safety, and performance of our social enterprise activities. This year the Committee focused on securing new premises, exploring long-term opportunities, expanding our skilled workforce capacity, and enhancing transparency and accountability to the YFS Board.

- Janelle Thurlby (Committee Chair)
- Helen Weissenberger
- Christopher John
- Tony Sharp
- Dessi Sandi



Read Sue’s full story

Sue Lannen
Former YFS Board Director

In 1983 a dedicated group of volunteers within the Logan community, supported by the Christian Brothers, began helping young people and their families with accommodation, employment, and support navigating the youth justice system. As the organisation grew, the founders were determined to lay a strong governance structure, and in 1985, at YFS’ first AGM, Sue Lannen was elected as President of the newly formed Board of Directors.

Sue was a skilled administrator, expert negotiator, and fierce advocate for the Logan community. Under Sue and the other Directors’ leadership, YFS secured funding, opened a dedicated office space, employed the region’s first (paid) youth workers, and expanded YFS’ services.

Philip Beresford YFS Chair

With 30 years of executive experience and a fundamental desire to help those in his community, Philip arrived at YFS’ door in late 2021 eager to contribute his experience on the Board of Directors.

“When I was growing up in small country towns, my parents would be continually contributing to the various organisations there,” says Philip. “They instilled in me the value of giving back to the community.”

As Philip acclimated to his new role on the Board, he was struck by the far-reaching and lasting impression that YFS had made on the Logan community.

“YFS is making such a difference to the community that I live in that it encourages me to keep giving.”

“I found so many people knew about YFS and were able to tell me what a good organisation they were. The impact [of YFS] has been quite broad... reaching into areas that I wasn’t expecting.”

Unique to YFS’ approach, says Philip, is its commitment to understanding its impact and acknowledging areas for improvement. In fact, Philip believes being open to critical reflection is why YFS has been a constant in Logan for 40 years. It also gives him confidence that the organisation will continue helping and giving hope to community members for many years to come.



OUR STORIES



Financial summary

YFS Ltd continued to demonstrate financial resilience and growth in the year ending 30 June 2025, maintaining a strong position to support our mission of backing vulnerable people to overcome adversity and thrive.

Our total revenue rose to \$36.2 million, a 48% increase from the previous year's \$24.4 million. This growth was driven by renewed and expanded government contracts, new program funding, and sustained demand across service delivery clusters. State government grants grew from \$14.4 million to \$25.5 million, with major increases in housing and domestic and family violence services. New funding of \$869,645 was secured from a range of sources, including Queensland Health, the Department of Social Services (subcontracted via a partnership with the Domestic Violence Action Centre), and Queensland Corrective Services. Our homelessness and housing services expanded with \$952,545 for tenancy sustainment in Slacks Creek and \$4.6 million in additional Immediate Housing Response funding, most of which went directly to client needs.

The 20% uplift in homelessness and housing and domestic and family violence funding also continued.

Additional income of approximately \$700,000 was earned through investment return and interest, while rental income increased by 52% to \$313,878, reflecting returns from our five new Ellen Whitty properties purchased with last year's \$2 million donation.

Expenses rose in line with service delivery, with employee benefits reaching \$21.1 million and client-related expenditure \$7.6 million (a 300% increase on the prior year). Investments in administration, training, and consultancy strengthened systems and staff capability.

In accordance with accounting standards, all donations are recognised in the year received. A \$504,911 donation for use in FY2025-26 shifted the bottom line from a potential deficit of \$422,336 to a modest surplus of \$82,575. This compares to a \$2.75 million surplus in 2024, which was boosted by one-off property donations. In June, the YFS Board also committed \$125,000 to The Lady Musgrave Trust to support delivery of the Jinndii Waijung project in FY2025-26. These timing differences show how we meet our accounting requirements while planning ahead to support the community.

The balance sheet remains strong, with assets growing to \$25.1 million, supported by \$7.6 million in cash, \$5.3 million in investments, and \$9.0 million in property, plant, and equipment. Liabilities rose to \$9.45 million due to higher grants carried forward and lease commitments, leaving net assets steady at \$15.6 million. YFS generated \$3.9 million in positive operating cash flows and invested \$0.77 million in property, vehicles, and IT. The working capital ratio remains healthy at 1:1.25, supporting liquidity and operational stability.

With secured contract extensions, new program funding, and a stable investment base, YFS is well-placed for continued growth. This strong foundation ensures we remain financially resilient while delivering impact across Logan and beyond.

Thank you!

We extend our heartfelt gratitude to all our funders, supporters, and donors for their unwavering commitment and generosity. Their contributions are vital in driving positive change and making a real difference for people across the region.

Samantha Barnett

Community partner

In 2018, Samantha was struck by the growing need in her Logan community – many parents were having to choose between food or presents at Christmas time. Samantha had experienced difficult times herself and believed that with the support of her large network in the finance industry they could provide hope for many families.

After researching community organisations she could partner with, Samantha found YFS and in December 2019 Samantha and a small army of volunteers organised personalised gifts for 273 YFS clients.

Since then, the Santa project has grown to include four other community organisations and hundreds of donors from the Sunshine Coast through to northern New South Wales. Last year alone, YFS delivered Santa sacks to 420 children.

Samantha is quick to point to the generosity of the donors and the kindness of the volunteers who donate their time each year to support their community.

I don't ever want a child to feel isolated and different because they can't access the same things as other kids.



Funding partners 2024-25

- Alcohol and Drug Foundation Queensland
- Aboriginal and Torres Strait Islander Community Health Service (ATSICHS) – Community Youth Justice
- Auckland Transport, New Zealand (*Flooded Road Signs*)
- **Australian Government:**
 - Department of Employment and Workplace Relations
 - Department of Social Services
- Brisbane City Council (*Flooded Road Signs*)
- The Centre for Women & Co.
- Commonwealth Bank
- Container Exchange, QLD (COEX)
- Domestic Violence Action Centre (DVAC)
- Hand Heart Pocket, the charity of Freemasons Queensland
- Lady Bowen Trust
- Legal Aid Queensland
- Lendlease Foundation
- Logan City Council (*Flooded Road Signs*)
- Mater Misericordiae Ltd
- Metro South Hospital and Health Services
- Micah Projects Ltd
- Moreton Bay Regional Council (*Flooded Road Signs*)
- Noosa Shire Council (*Flooded Road Signs*)
- **Queensland Government:**
 - Department of Families, Seniors, Disability Services and Child Safety
 - Department of Housing and Public Works
 - Department of Justice
 - Department of Trade, Employment and Training
 - Queensland Corrective Services
 - Queensland Health
- Presentation Sisters
- Sunshine Coast Council (*Flooded Road Signs*)
- Victim Assist Queensland
- Workways Beenleigh
- Westpac Foundation

Supporters & donors 2024-25

- Community Enterprise Foundation
- Ellen Whitty Trust
- Justice and The Law Society, UQ
- King & Wood Mallesons Australia
- Logan City Recreational & Sporting Club Inc
- Technology One
- The Walter and Eliza Trust
- Individual donors for Substation33 and YFS.





yfs.org.au