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Role description

Role Title	Behaviour Change Facilitator
Team	Responsible Men
Location	Slacks Creek
Classification Level	5
Reports to	

Our vision and values



Excellence:

we deliver high quality services and have high expectations



Integrity:

we act honestly and openly



Optimism:

we think and act with confidence about people and the future



Steadfastness:

we persist to overcome barriers and adversity with our clients



Building independence and participation

YFS is a not-for-profit organisation that backs vulnerable people in the Logan and surrounding area to overcome adversity and to thrive.

Since 1983, we have been building people's capacity to live independently and participate in our local community through a range of initiatives and services. These include social enterprises that build employment prospects, programs that help homeless people get into long-term housing, and initiatives to reduce the prevalence of domestic and family violence.

Vision for reconciliation

YFS' vision for reconciliation with Aboriginal and Torres Strait Islander peoples is to develop and provide services based on respect and understanding. YFS acknowledges the past and works to build independence, participation and closing the unacceptable gap between Aboriginal and Torres Strait Islander and other Australians' health and wellbeing. [YFS Reconciliation Action Plan](#)

Primary purpose

The Behaviour Change Facilitator works in a group setting with male perpetrators of domestic violence to provide intervention and rehabilitation services. The role provides supplemental individual counselling as required.

Key accountabilities

Service delivery

- Provide intake and risk assessment, and orientation and progress interviews with a clear focus on the safety of women and children, upheld through perpetrator accountability with attitudinal and behavioural change.
- Co-facilitate men's intervention groups within our program logic and practice framework.
- Collaborate on the design, delivery and evaluation of men's groups that address the referral problem of men's violence to women and children, and respond to client needs and the referral demands of the community. This includes an ongoing review of risk assessment and management, program content, program policies and procedures.
- Working with men from a motivational interview and encourage critical thinking concepts.
- Provide information about and referrals for other related issues, such as mental health, and drug and alcohol problems.
- Attend Beenleigh Court and provide male respondents who attend for domestic violence with information on court processes and the Responsible Men program.

External relationships

- Build and foster collaborative partnerships with other agencies and stakeholders to provide and maintain effective and accountable services for clients, and to report on developments.
- Build a network of contacts in other relevant organisations and ensure YFS's image and reputation is maintained.
- Work effectively with the Logan High Risk Team (HRT) to help deliver an integrated response to domestic and family violence that is demonstrated by clear and consistent referral pathways, protocols and joint local initiatives.

Leadership and values

- Apply YFS values, ethics, policies and procedures in all work practices. Contribute to the resolution of work-related matters by being honest, approachable and responsive.
- Contribute to continuous improvement of risk assessment, service delivery, operational guidelines, and organisational policies and procedures. Support the implementation of change and best practices.
- Participate in program service evaluations and organisational reviews, and contribute to the implementation of outcomes.

Teamwork and collaboration

- Contribute to the development of a cohesive team by participating in meetings and team processes. Share information, communicate and present ideas in team meetings.
- Work with other team members to implement new and/or adapt existing work methods to improve service delivery. Identify and respond to changing needs of clients and/or YFS.

Professional accountability

- Use YFS and partner information and resources accountably in carrying out activities.
- Undertake work in accordance with team standards and YFS policies, protocols, and procedures, including workplace health and safety, risk management, and relevant legislative requirements.

Problem Solving and decision making

- Identify and resolve problems, and contribute to improve work processes and procedures to enhance service delivery to clients.

Administration

- Enter data, maintain records and complete documents in line with YFS document management and record keeping procedures.
- Prepare relevant reports to external agencies as required.

Cultural respect

- Acknowledge the history and ongoing impacts that Aboriginal and Torres Strait Islander people experience.
- Deliver services that are person and community centred for Aboriginal and Torres Strait Islanders and people from diverse cultural backgrounds.

Relevant skills, knowledge and experience

Experience and qualifications

- Relevant tertiary qualifications (Degree in relevant discipline) and/or experience are essential
- Possess level 3 facilitator requirements for *Professional Practice Standards – working with men who perpetrate domestic and family violence*, or ability to obtain.

Knowledge and experience specific to the role

- Demonstrated experience in perpetrator intervention and group facilitation.
- Demonstrated knowledge and understanding of the issues affecting women and children who are experiencing or have experienced domestic and family violence.
- Demonstrated knowledge in risk assessment and motivational interviewing.
- Demonstrated knowledge of the *Domestic and Family Violence Protection Act 2012* and knowledge of court and legislative proceedings as they relate to the Act.
- Demonstrated understanding and evidence in practice of the gendered nature of domestic and family violence.
- Demonstrated broad knowledge and application of techniques, ethics, practice standards, legislation, policies and procedures, to ensure currency in service delivery.
- Demonstrated effective interpersonal and communication skills (verbal and written) with a wide range of stakeholders including service consumers, community organisations, government bodies and the wider community.
- Demonstrated organisational skills to plan and prioritise work efficiently and effectively, and to manage competing demands and priorities.
- Refer to the level 5 competencies in the Social, Community, Home Care and Disability Services Industry Award.

Other role requirements

- Work out of hours when required to respond to client needs and group needs.
- Current Queensland C Class driver licence.
- Current First Aid Certificate, or ability to obtain.
- Current Positive Notice Blue Card.

Additional information

An employee may be directed to carry out such duties as are within the limits of the employee's skill, competence and training. All employees are required to observe YFS' policies and procedures. Employment in the position will be subject to an annual performance plan and review, with initial appointment subject to a probationary period of five months.