



YFS respectfully acknowledge Aboriginal and Torres Strait Islander people as Australia's First Peoples and the Traditional Owners/Custodians of the land on which we meet and work.

We recognise the important role they have within community and country.

We pay our respects to the Elders of this land past and present.



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OUR VISION:

Building independence and participation.

OUR PURPOSE:

YFS Legal backs vulnerable people to overcome adversity and to thrive, through access to justice.

OUR STRATEGIC INTENTIONS:

To achieve our vision and fulfil our purpose, between 2018 and 2021 we will:



Services

Deliver responsive services that respond to need and empower people.



Capacity

Provide value for money services that meet community need through increased productivity.



Sustainability

Collaborate with others to increase our service delivery.



Positioning

Increase our visibility within Logan and beyond.

2018-2021 STRATEGIC PLAN



WE VALUE...

- Excellence:** providing access to justice through sound legal knowledge
- Integrity:** acting honestly, professionally and consistently with stakeholders, clients, YFS and the legal team
- Optimism:** remaining positive with clients, stakeholders, YFS and the legal team in finding ways to overcome barriers
- Steadfastness:** having the strength and courage to help clients as much as we can



YFS Legal is funded by the Australian Government and the Queensland Government and is certified by the National Association of Community Legal Centres.

YFS Ltd | ABN 58 239 250 649 | ACN 167 122 527 | AS/NZS ISO 9001 | AS/NZS ISO 14001



KEY RESULT AREAS AND STRATEGIC INTENT 2018-2021

Key result area	Strategic intent <i>By 2021 YFS will:</i>	Strategic priorities 2018-2021
Services 	Deliver responsive services that respond to need and empower people with knowledge	<ol style="list-style-type: none"> 1. Expand community education topics and resources for clients 2. Explore opportunities to increase our services in relation to domestic and family violence 3. Implement outreach services to Jimboomba and Beaudesert
Capacity 	Provide value for money services that meet community need through increased productivity	<ol style="list-style-type: none"> 4. Further develop resources and systems to improve efficiency for common tasks 5. Increase private firm participation in volunteering
Sustainability 	Collaborate with others to increase our service delivery	<ol style="list-style-type: none"> 6. Strengthen partnerships with private firms to deliver community legal education and advice through in-kind support from others 7. Contribute to advocacy for increased funding to meet unmet need
Positioning 	Increase our visibility within Logan and beyond	<ol style="list-style-type: none"> 8. Increase the profile of YFS Legal and the dissemination of community education through use of social media and media 9. Expand our analysis of data to monitor and report our outcomes and unmet need

