



Role description

Role Title	Community Lead – Logan Zero Project
Location	Logan City
Classification Level	7
Reports to	YFS CEO

Background

Through a partnership with Micah Projects and the Australian Alliance to End Homelessness, a Logan Advance to Zero Homelessness Project will commence in Logan City. Led by YFS in Logan, this is a community-based project to build support to end homelessness in the Logan area, starting with rough sleeping.

Project Purpose

To reduce overall homelessness in Logan City and end rough sleeping by 2025 through Australian Advance for Zero methodology.

Theory of Change

Making homelessness rare, brief and a one time occurrence in our community is possible. Using data we can change how we work and the impact that we collectively achieve. Working together, using data-driven problem solving, we can create solutions that prevent homelessness. Rather than managing homelessness, we can build and sustain a service system that ends homelessness across Logan. Together we can prove that homelessness is solvable.

Primary Purpose Position

The Community Lead drives the implementation of Logan Zero project. This place-based leadership role entails engagement with Logan stakeholders; demonstration of a commitment to ending homelessness; and capacity to use Logan data to inform service system improvements and advocate for change needed to fill gaps in services.

Key accountabilities

Service delivery, communications and advocacy

- Engage, work with and train Logan agencies to know the people who are homeless by name as well as their needs.
- Work with Logan agencies to produce quality data through the VI-SPDAT and AtoZ Database to track progress in successfully housing people.
- Drive collaborative and data driven continuous improvement activities.
- Engage with people with a lived experience of homelessness to inform the Logan efforts to end homelessness.
- Communicate broadly progress, barriers and needs to progress service improvements and resources.
- Lead advocacy efforts to improve the service system.
- Develop and manage Logan Zero project plans and events such as the Connections Week.

External relationships

- Develop and maintain effective relationships with corporate, government, non-government and community stakeholders – empowering and bringing them into the project and its work.
- Build and foster collaborative partnerships with other agencies and stakeholders to support effective advocacy and communication efforts.
- Build consensus with stakeholders about the goals, strategies and changes to be addressed in the homeless service system.
- Participate, learn from and share knowledge with the national Advance to Zero community of practice.

Leadership, values and principles

- Apply Housing First approach and a belief that based on evidence, homelessness is both preventable and solvable.
- Apply YFS values, ethics, policies and procedures across all work practices.

Teamwork and collaboration

- Lead the development of a multi-organisational project and team through calling team meetings, creating agendas and meeting protocols and facilitating meetings.
- Maintain a culture of accountability, respect and excellence across partnerships.

Administration

- Coordinate with the Data Lead to get necessary data to provide feedback loops on progress against goals and strategies being implemented.
- Follow up on actions and meetings, create reports, analyse data and explain dashboards and other reporting tools to ensure the Logan Zero project is performing to consistently high standards.

Cultural Respect

- Ensure the Logan Zero project recognises the history and ongoing impacts that Aboriginal and Torres Strait Islander people's experience.
- Deliver planning and implementation strategies that are person and community centred for First Nations people and people from diverse cultural backgrounds.

Relevant skills, knowledge and experience

Attributes

- Passion, ambition and perseverance to achieve meaningful change to end homelessness.
- Effective communication skills and capacity to build rapport with other stakeholders.
- Strong leadership skills and ability to value the expertise of stakeholders.
- A 'can-do' action orientated attitude and ability to demonstrate an infectious enthusiasm that inspires others to join the Logan Zero project.

Skills

- Project management skills including leadership, communication, planning and strategic thinking, negotiation skills and critical thinking.
- Technical and analytical skills to understand the use of the VI-SPDAT tool and its application and the A to Z Database.
- Well- developed computer literacy skills, including demonstrated achievement in the use of Office 365.

Knowledge

- Excellent knowledge of place- based principles and evidence- based housing and homeless policies and practice.
- Understanding project governance when there are multi organisations involved.
- Understanding and implementation of action planning and continuous improvement principles.

Experience

- Significant experience establishing and maintaining positive engagement working with community stakeholders including First Nations organisations.
- Previous experience in alliance building; running an advocacy campaign and leading a multi-organisational project (desirable not essential).
- Demonstrated capacity to engage with homeless people respectfully, and a sound understanding of, and commitment to social justice.

Qualifications

- Relevant tertiary qualifications (Degree in relevant discipline) and / or experience are essential.

Other role requirements

- Current Queensland C Class driver licence.
- Current Positive Notice Blue Card.

Additional information

An employee may be directed to carry out such duties as are within the limits of the employee's skill, competence and training. All employees are required to observe YFS' policies and procedures. Employment in the position will be subject to an annual performance plan and review, with initial appointment subject to a probationary period of five months.

Appendix

1. Employment Information

This is a Logan position. The Community Lead will be an employee of YFS.

Our vision and values



Excellence

we deliver high quality services and have high expectations



Integrity:

we act honestly and openly



Optimism:

we think and act with confidence about people and the future



Steadfastness:

we persist to overcome barriers and adversity with our clients



Courage:

we challenge ourselves and others to create change



Building independence and participation

YFS is a not-for-profit organisation that backs vulnerable people in the Logan and surrounding area to overcome adversity and to thrive.

Since 1983, we have been building people's capacity to live independently and participate in our local community through a range of initiatives and services. These include social enterprises that build employment prospects, programs that help homeless people get into long-term housing, and initiatives to reduce the prevalence of domestic and family violence.

Vision for reconciliation

YFS has a long history of working with and empowering First Nations peoples. As a mainstream community-based organisation, the Board and staff recognise our role in contributing to closing the gap and improving the lives of First Nations people in our community. The [YFS Cultural Framework](#) sets out our continuing commitment and the actions we will take as a community member, a service provider and an employer to back First Nations peoples to achieve their aspirations and thrive.

YFS will also employ a Data Lead for the Logan Project Zero.

2. Partnership information

- a) The Community Lead and Data Lead for the Logan Zero Project will work collaboratively with staff from Micah Projects working in **Brisbane Zero** - www.brisbanezero.org.au
- b) **Australian Alliance to End Homelessness** www.aaeh.org.au

3. The Advance to Zero Campaign

The Advance to Zero (AtoZ) Campaign is a ground-breaking national initiative of the Australian Alliance to End Homelessness (AAEH) that supports local collaborative efforts to end homelessness - one community at a time. The campaign itself is a collaboration between a broad range of communities, organisations and individuals that are committed to making homelessness rare, brief and a one-time occurrence - how we define an end to homelessness. Using a range of proven approaches from around the world communities are supported not just to address or even reduce homelessness but to end it, starting with rough sleeping. The Advance to Zero (AtoZ) Campaign utilises a methodology that has been developed by the various partners of the AAEH across Australia and brings together knowledge of what is working from efforts around the world including work by Community Solutions, the Institute of Global Homelessness, OrgCode and the Canadian Alliance to End Homelessness as well as the many organisations and campaigns associated with the AAEH. Homelessness is solvable, we know this because a growing number of communities around the world have demonstrated this. We recognise that this is possible in Australia and that it starts with a shared goal, shared data, and a shared commitment.