

# working together **impact** summary

YFS measures impact across the organisation in order to understand the change we are making. Here is a sample of program and organisational outcomes.



## Safety and wellbeing

**95%** of people across our services felt very or somewhat safe at the end of service, compared to 68% on entry

**77%** of domestic and family violence victim/survivors were better equipped to manage safety

Entry (n=1406)



Exit (n=1205)



● Very safe ● Somewhat safe ● Not safe



## Hope and confidence

**70%** of people felt a lot more hopeful about the future at the end of service



● A lot  
● A little  
● Not at all

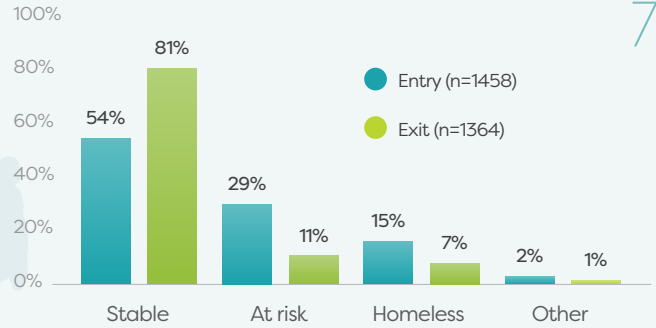




### Housing

81% of people were living in stable housing at the end of service, compared to 54% on entry

381 people and families were housed



### Financial resilience

63% of people who presented financially insecure, reduced financial difficulties

87% of financial counselling and capability clients improved financial resilience



### Education and employment

77% of people pursuing education and employment goals, made progress

441 people engaged in Substation33, ParentsNext or the Spark employment program were supported into education or employment

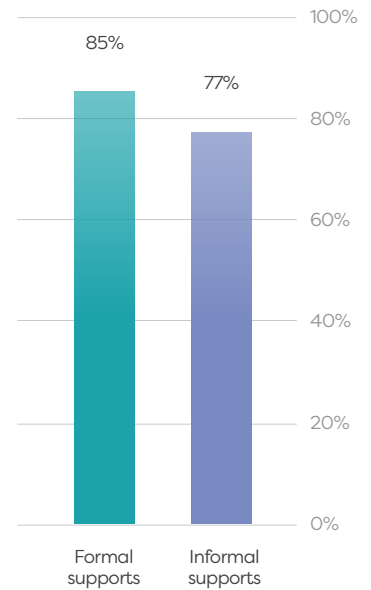


### Connections

57% of people expanded their support network

At the end of service: 77% had informal supports in place

85% had formal supports in place



### Knowledge and skills

73% of people had a lot better coping skills at the end of service



67% of young people improved life skills

