

Governance summary

In 2021-22 the YFS Board and executives reviewed and refreshed our Strategic Framework 2021-24 and implemented a new Balanced Scorecard reporting system. The Board developed a new Investment Policy with the aim of maximising returns to fund innovation initiatives. The Board also developed criteria to assess innovation proposals for funding from reserves.

The Board and executive navigated the ongoing COVID-19 pandemic, including making the difficult decision to mandate vaccination for YFS staff to protect clients, staff and community. Thanks to agile responses YFS was able to continue to provide services safely, even in times of significant outbreaks.

The Board oversaw the expansion of Substation33 via a partnership with Containers for Change, and approved the lease of an additional building to house this work.

Following the departure of Peter Goldsworthy in late 2021, the Board endorsed Helen Sharpley as Chair. Two new Directors, Philip Beresford and Janelle Thurlby, added to the Board's diverse skill set. In November 2022 Aunty Heather Castledine will step down after nine years of commitment to YFS as a Board Director.

Throughout the year Board members took on additional responsibilities:

- the Social Enterprise Committee supported Substation33
- the Risk and Audit Committee continued to improve our ICT, financial sustainability and workplace health and safety systems
- the Business Development Committee contributed to stakeholder engagement, marketing and fundraising.

The Board began succession planning for a new Chief Executive Officer to replace Cath Bartolo, with recruitment to take place in late 2022.



Mac worked with Youthlink to help build his resilience and confidence. Now he can advocate for himself. When he recently applied for his first job, he aced the interview and was hired straight away.





Environmental

60%

reduction in greenhouse gas emissions through solar installation at 376 Kingston Road

200,000

kilograms of e-waste diverted from landfill by Substation33

2,450

computers refurbished and distributed to students



Social



87%

of staff rate YFS as a great place to work

75%

of managers are women

92%

positive client feedback



Governance



Modern slavery statement signed

Zero

Zero non-conformities in our ISO9015 audit



>90%

positive stakeholder feedback for our services, community participation, collaboration and advocacy