



Doing what it takes

# so people have financial resilience, education and employment, and legal support

YFS believes that employment is the best way out of poverty for those who are able to work, so we do what it takes to help people to build their ability to earn a decent living. We also support people to take back control of their financial and legal issues, so that they can live independently and participate in their community.



## Kloe's story

With support from the Step by Step, ParentsNext and Spark employment mentoring teams, mother of three Kloe was able to identify her goals, build her confidence, enrol in and complete a training course, and get ready for work.

*"I felt that I was not just another statistic. The team at YFS took time to listen, gave me moral support and pushed me to do better. Being able to access the programs regularly was more rewarding and beneficial. Now I can see a brighter future for me and my children."*

Kloe - Young Parent Influencer



## Highlights

YFS Legal launched the First Nations Legal Education Toolkit. Developed in conjunction with First Nations communities, the toolkit provides advice and resources to deliver legal education for a First Nations audience.



We are doing what it takes to reach people, expanding our ParentsNext work readiness support to eight sites across the Logan region. We also increased outreach for our financial counselling programs with three new venues and additional out-of-hours appointments to support people having financial problems.

Substation33's container recycling business, Canstation, has created additional employment opportunities allowing more people to experience the 'rhythm of work' and transition to more mainstream opportunities.

The Spark, Financial Capability and Housing teams delivered workshops to young people in the Next Step Plus program to help them build practical life skills like budgeting, finding and maintaining a rental tenancy, and job search skills.

YFS was chosen as a Services Australia Community Partnership Pilot site. Having a specialist officer located on-site has enabled people linked with a YFS team to achieve speedy resolutions for complex issues.

## Statistics

12,000



volunteer hours were completed at Substation33's e-waste facility

150+



women received employment and education mentoring by Spark mentors

708



people were supported to manage money and debts