



# Governance summary

A key focus for the Board in 2022-23 was succession planning and recruitment of a new Chief Executive Officer to replace Cath Bartolo.

Under Cath's leadership, YFS has grown into a strong, dynamic organisation achieving great outcomes for the people and communities we work with. Cath fostered innovation, integration, partnerships, prevention initiatives and rigorous outcomes measurement.

The Board felt that YFS was well-positioned with strong management, staff, programs and operations. In recruiting a new CEO we sought someone who could build on Cath's work and retain YFS' values while pursuing strategies to increase our impact.

Christopher John was appointed as CEO and commenced in July 2023. Christopher brings 17 years of experience as a CEO in the not-for-profit sector. The Board is confident that his extensive sector knowledge, leadership experience and stakeholder relationships make him the right person to lead YFS into its next phase.

In late 2022, Phil Beresford was endorsed as Chair after Helen Sharpley stepped down from the Board. Aunty Heather Castledine also retired after nine years as a Board Director. We thank Helen and Aunty Heather for their commitment to YFS.

Three new Board Directors were appointed during the 2022-23 financial year: Nyaree Mewett, Helen Weissenberger and Peter Forday.



## Investing in our future workforce

We have invested in our future workforce by providing professional placement opportunities for 12 students through our student unit, totalling 3,810 placement hours.

So far, three of the 12 have been employed at YFS following their final placements.

## Focus on practice quality

We established a Practice Quality Approach and regular meeting as an opportunity to focus on practice quality across all of our portfolios, reinforcing our Theory of Change.

## Highlights

ENVIRONMENTAL

33



additional flooded road warning signs built from repurposed e-waste installed

100,000

kilograms of e-waste diverted from landfill by Substation33



32 million



containers processed by Canstation container sorting facility and 1 million containers collected for recycling

## Highlights

SOCIAL

89%



of staff think that YFS is a truly great place to work (compared to the industry norm of 65%)

50%



of staff live in the Logan region

83%



of managers are women

## Highlights

GOVERNANCE

100%

of staff completed monthly cyber-security training



Zero non-conformities in our Human Services Quality Framework surveillance audit

18%



Our WorkCover premium was 18% of the industry average due to safe work practices