



so people have housing

Doing what it takes

A safe and stable home is fundamental to achieve independence and participation. Doing what it takes in the current tight housing market means finding creative ways to help people find a secure place to live, and to develop the skills and supports they need to maintain a tenancy.

Matthew's story

Janet from the Home and Healthy team jumped into action to help Matthew find a new house when his home was flood damaged. With Janet's support he was then able to focus on his own and his children's health, access NDIS support and work with a financial counsellor.



"Having good people around and knowing that someone was always available to talk to, was great. So much has changed in the past few months. Everything has started to get better."

Matthew - Home and Healthy participant

Cassie's story

Aaron from the Next Step Plus team was supporting Cassie to achieve her goals when she transitioned out of the care system. The team came up with a solution to help her find housing by matching her with Claire, another Next Step Plus young person. The pair bonded really well and YFS partnered with the Salvation Army to find a two-bedroom unit they could share.



"I'm really happy. I love where I'm staying, and I love just being independent and doing my own thing. I have my freedom, I have my own space."

Cassie - Next Step Plus participant

Highlights



The housing crisis means we have had to find creative solutions to help people find housing. For example, YFS workers identified opportunities to match people they were working with individually to share housing together.

Integrated Family Housing specialists worked across YFS and with external organisations to achieve better, faster housing outcomes for families despite the difficult housing market. An evaluation of our integrated housing approach is informing our work practices.

The Home and Healthy program is doing things differently to support people with severe mental illness. The team employs solutions like helping to prevent a client with hoarding issues from becoming homeless by working together with a psychologist and a specialist cleaner to sustain their tenancy.



More partners are collaborating in the Logan Advance to Zero campaign, allowing us to grow the evidence base to identify and advocate for systems improvements to end homelessness in Logan. Data from the campaign helped us to highlight the need for a drop-in information referral service and outreach in Logan.

Statistics

6,500+



YFS Connect responded to more than 6,500 enquiries relating to housing and homelessness issues

50%



of people across our services presented as homeless or at risk of homelessness

460



households were added to the Logan Zero By-Name-List