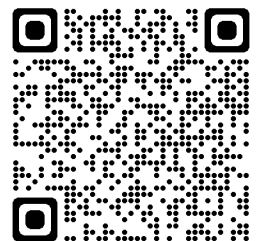




YFS information book

How to tell us what you think about YFS

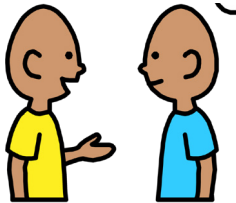
Easy English



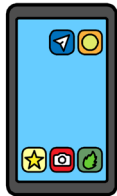


Your feedback or complaints

You can tell us your feedback or complaint



- when you see us



- by phone

07 3826 1596



- by email

yfs@yfs.org.au



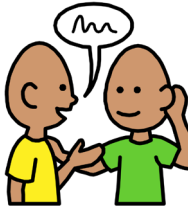
- on our website form

www.yfs.org.au/contact-yfs/

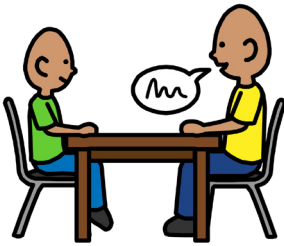


You can ask someone to contact YFS for you.

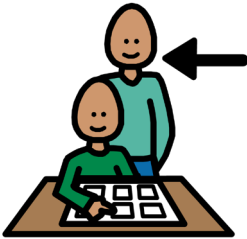
We will



- listen to you



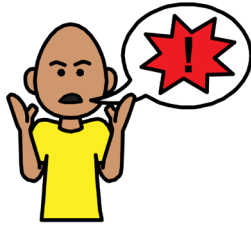
- talk to you about your complaint



- we will try to help you as best we can.



If you are not happy you can speak to the Chief Executive Officer at YFS.



Other ways to make a complaint

You can make a complaint about us to



Office of the Information Commissioner Queensland

- Website www.oic.qld.gov.au
- Call 1800 642 753



Queensland Ombudsman

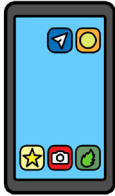
- Website www.ombudsman.qld.gov.au
- Call 1800 068 908



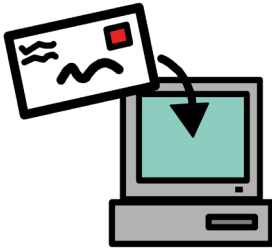
Queensland Human Rights Commission

- Website www.qhrc.qld.gov.au
- Call 1300 130 670

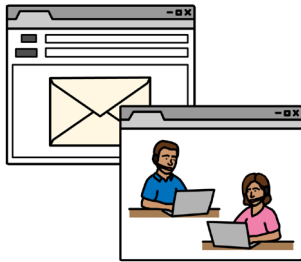
Contact us



Call 07 3826 1500



Email yfs@yfs.org.au



Write to us.

Our address is PO Box 727, Woodridge 4114.



Come to our Head Office.

Our address is 376 Kingston Road,
Slacks Creek.



YFS respectfully acknowledges Aboriginal and Torres Strait Islander people as Australia's first peoples and the traditional owners/ custodians of the land on which we meet and work. We recognise the important role they have within community and country, and we pay our respects to the Elders of this land past and present.

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